

Privacy Statement

Naviance is committed to protecting your privacy and the privacy of data you entrust to us. This Privacy Statement explains that commitment and how we collect, retain, and use personal information. This Privacy Statement is a part of, and must be read in conjunction with, the Terms of Service.

What Information Do We Collect and How Is It Used?

We collect information on our websites through interactive forms, and we allow Clients to host information for the purposes of tracking, analyzing, and reporting data, including personal and academic information about Clients and Users. Clients may allow their Users to view and provide data relevant to such Users. Naviance may also collect certain information such as the IP addresses from which Clients and Users access the sites, the browser types and versions used, and the operating systems of their computers. This information is logged to help diagnose technical problems and to administer our websites.

Naviance does not disclose the information provided to any third party, except as we explicitly state at the time we request that information, or as provided for in the Terms of Service. Naviance will not publish, distribute, print, or reference any such information except as stated when we request the information, as provided herein or in the Terms of Service, or as may be required by law. Information provided by Clients and Users may at times be viewed or accessed by Naviance staff for the purpose of resolving a problem, addressing a support issue, investigating a suspected violation of the Terms of Service, or as may be required by law. In the event Naviance is ordered by a court to disclose information that has been provided by a Client and/or User, Naviance shall notify Client as soon as practicable and shall work with Client to seek to limit the scope of the required disclosure.

Naviance does not accept advertising and does not use any personally identifiable data in product marketing studies, student recruitment studies, or in other commercial ventures. Naviance may track and analyze non-identifying and aggregate data and provide such information to third parties.

Naviance will provide certain information to third-party intermediaries that manage credit card processing. Such intermediaries are solely a link in the distribution chain, and are not permitted to store, retain, or use the information provided, except for the sole purpose of credit card processing.

Naviance employees and any third-party intermediaries that have access to information described herein are subject to an agreement or policy consistent with the terms in this Privacy Statement.

How Can You Correct or Update Your Information?

Clients may update or change their information by contacting us, or in some cases, may update their own records by signing into the relevant areas of the Service and updating that information on-line. In accordance with the information maintenance and retention policies and practices of the Client, Users may be able to update or change their information by contacting the Client who provided the User with access to the Service, or in some cases, by signing into the relevant area of the Service and updating that information on-line.

Security:

Naviance is committed to having security measures in place to help protect against the loss, misuse, and alteration of the data under Naviance's control. Section 5.2 of the Terms of Service describe these security measures.

Cookies:

Naviance uses cookies, which are small files that are stored by your browser on your computer's hard drive. This information allows Naviance to process your online transactions and requests and to help us make sure you are who you say you are after you've signed into a password-protected area of one of our websites. Cookies are required in order to use password-protected services on our websites.

Third-Party Sites:

The Service may contain links to other websites. In addition, Naviance provides an opportunity for Clients and Users to purchase third-party services that may be integrated with our services. Naviance does not control and is not responsible for the privacy practices or the content of these other websites. Clients and Users should check the policy statement of these websites to understand their policies, because those who access a linked site or integrated third-party service may be disclosing their private information to third parties. It is the responsibility of Clients and Users to keep such information private and confidential.

Opt-Out Policy:

Except with respect to essential communications regarding the Service and accounts such as transaction confirmation and password change messages, Naviance allows Clients and Users to opt out of receiving e-mail messages from us. Newsletters, announcements, and other e-mail messages that we send to a group of Clients or Users, other than essential communications regarding the Service and accounts, include instructions for opting out of future similar communications. Naviance does not send e-mail messages to Clients or Users on behalf of third parties.