

We are Live with HealthEquity!

Good news! Your Flexible Spending Account (FSA) is now live with HealthEquity on their enhanced propriety platform! You can begin to access your FSA funds on the HealthEquity healthcare card¹ or submit for any out of pocket expenses you may have incurred. If you have not done so yet, please can register and access your account at healthequity.com/wageworks.

We hope you are taking the opportunity to navigate the new HealthEquity proprietary platform and are enjoying the user friendly features it provides for your FSA.

You should have your new HealthEquity healthcare card in the mail. If you have not received it, log into your account at healthequity.com/wageworks to make sure your information is accurate and is reflecting your home mailing address. An incorrect home mailing address is the most common reason why people don't receive their new card.

If you have chosen to use the Pay Me Back Benefit on the new platform, the *WageWorks* EZ Receipts mobile app puts the power of the web portal in the palm of your hand. Download this handy app to your mobile device, log into your account where you can check balances, submit claims, view transactions, snap photos of receipts, get account alerts by text or email—all on the go! The *WageWorks* EZ Receipts® mobile app can be downloaded on the Apple App Store or Google Play Store. To utilize the app, you need to set up a user ID and password under your profile at healthequity.com/wageworks.

Questions? Please utilize the Live Chat function within your participant portal at healthequity.com/wageworks or call the HealthEquity team at 866-242-3458. They are available 24/7.

If you previously had an FSA in 1/1/2021– 12/31/2021 with Take Care by WageWorks we want to provide you a couple of key reminders on this plan year as they relate to your run-out:

- You will continue to submit claims and receive reimbursements through the run out period using the prior system method. Visit: <https://takecarewageworks.com> to access your account or submit a claim.
- If you have a Take Care by WageWorks debit card, this has now been deactivated and you can destroy this card. Any expenses you may incur during your grace period would need to be paid out of pocket and a claim submitted for reimbursement.

¹Your HealthEquity® Visa® Healthcare Card can be used at participating merchants who sell eligible healthcare products or services everywhere Visa debit cards are accepted. Your HealthEquity Visa Healthcare Card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC.