

2021-2022 MarinTransit Youth Pass

Registered Marin County students and youth ages 18 and under are eligible for the Marin Transit Youth Pass which allows unlimited rides on local transit routes in Marin County (excluding any Golden Gate Transit regional or commute routes, including Routes 30, 70, 92, and 101).

The Youth Pass is now only offered as an Annual pass. The table below shows the pass duration and cost for the 2020-2021 school year.

| Pass Type | Pass Start Date | Pass End Date | Cost |
|-------------|-------------------|-----------------|-------|
| Annual Pass | September 1, 2021 | August 31, 2022 | \$325 |

Regular individual youth fare is \$1 per ride so the purchase of the Youth Transit Pass could amount to considerable cost savings as well as convenience for frequent youth riders. Students whose household incomes qualify them as low-income are eligible for free Youth Passes. Youth Transit Passes are non-refundable.

How to use the Youth Pass

School officials will affix a Youth Transit Pass sticker to the student's Photo ID card. Then students simply need to show it to the driver when they board a Marin local bus.

Students must show the actual Student ID with sticker. Driver's will not accept a photo, copy, or image on a phone of a Student ID.

Who is eligible for the Youth Pass?

Students who attend a participating Marin County school are eligible for the Youth Pass. Marin County youth ages 18 and under with a school or official ID card who do not attend a participating school may contact Marin Transit (contact information below) to find out how to participate independently.

How to obtain a Youth Pass

Students should obtain their Youth Pass sticker from the designated coordinator at their school. Schools are responsible for the collection of money for the Youth Pass as well as the distribution of the stickers. Stickers will be distributed to schools by Marin Transit at the beginning of the academic year, and schools will forward funds collected from students back to Marin Transit twice per year.

Code of Conduct

Youth Pass holders are expected to follow the Code of Conduct to ensure a safe environment on all Marin Transit buses and facilities. Any violation of the Code, Federal, State or local law, including but not limited to conduct described in California Penal Code Section 640 can result in arrest, fine, refusal of service, and/or ejection from the system.



Youth Pass Frequently Asked Questions (FAQs)

Q. What is the fare promotional pilot program?

A. Marin Transit's Board of Directors approved a series of fare promotional and pilot programs that will be offered on Marin Transit local service countywide. The goal of these programs are to expand fare assistance programs to provide discounted fares to those who may find fares as a barrier to use transit, offer a post-pandemic relief and promote return to transit. The District will offer Free transit passes to the families of low-income students who qualify for free and reduced lunch program as a pilot program that will go in effect in Nov 2021. This offering would provide free transit access to low-income riders in the form of three free one-month passes to eligible families. Interested riders are able to opt-in for this program through the Youth Pass application process by completing the Youth Pass Income form that can be returned to the school coordinators by Oct 15, 2021. For more information, please visit https://marintransit.org/youth-pass.

Q. Which bus routes will accept the Youth Pass?

A. The Youth Pass is good on all Marin Transit routes including the local routes operated by Golden Gate Transit, Supplemental School Routes, the West Marin Stagecoach, and Community Shuttles. The pass is not accepted on any Golden Gate Transit regional or commute routes such as Routes 30, 70, 92, and 101. For a complete listing of Marin Transit routes, visit the services section at <u>www.marintransit.org</u>.

Q. What if a student loses his/her ID with the Youth Pass sticker or it is stolen?

A. If a student ID is lost or stolen, that student would first need to obtain a new student ID from his/her school. Once the student has a new student ID card, he/she will have to request a new Youth Pass sticker from the designated Youth Pass coordinator. Students should be aware that there is a \$10fee to replace a lost Youth Pass sticker. This fee may be waived for stolen student IDs when students are able to document the theft with a police or school security report. Please note that only one replacement sticker can be issued per student per six-month period.

Q. What if a Youth Pass sticker is damaged?

A. If a Youth Pass sticker is damaged due to wear (e.g., it went through the laundry by accident!), but it is still readily identifiable as a current sticker, students may be able to obtain a new sticker at no cost. Students should bring the damaged pass to the school program coordinator for a replacement.

Q. What happens at the beginning of the school year before a student is issued a student ID?

A. Schools will distribute temporary Youth Transit Passes which will be valid on Marin Transit buses for only the first 8-10 weeks of the school year, after which time all student ID cards with photos will have been issued. For the 2021-2022 academic year, temporary passes will expire after October 31, 2021. After this date, students must show the driver their student ID card with a valid sticker in order to ride free of charge.

Q. What is Clipper and can I add the Youth Pass?

A. Clipper is the universal fare payment card of the Bay Area and is currently accepted on all Marin Transit services, as well as on other Bay Area transit providers including Golden Gate Transit, BART, AC Transit, SMART, and San Francisco MUNI. **The Youth Pass is** <u>not</u> **available on Clipper**, but a Youth Clipper card can be used to receive the regular \$1 discounted youth fare.

Applications for a Youth Clipper card can be completed in-person or submitted by mail, email, or fax. Identification to prove eligibility for the Youth Clipper card is required and can be a birth certificate, driver's license, passport, or state ID card. Youth Clipper cards can be obtained in-person, Monday – Friday from 7 AM – 6 PM at the Customer Service window at the San Rafael Transit Center (3rd Street and Hetherton Street) or at select back-to-school nights. For more information on the Clipper program and to download an application form, visit <u>www.clippercard.com</u>.

Q. Whom can I contact if I have suggestions, comments or other questions?

A. Send your suggestions, comments or questions about the Youth Transit Pass program to Marin Transit (contact information below).

school@marintransit.org