



Welcome to EyeMed!

When you have questions about your EyeMed vision care plan, we know you need answers fast! So, in addition to the ongoing, day-to-day service you receive from your EyeMed account manager, below are other ways to logon, call or email us!

EyeMed Websites

Client/Member Website: eyemed.com
Secured for enrolled members/clients.

Members can quickly:

- Locate providers
- View benefits
- Print ID cards
- View claim history

Benefit Administrators can quickly:

- Update membership
- View invoices & rosters

Wellness Website: eyesiteonwellness.com

Customer Care Center

Locate in-network providers, listen to member benefit information, speak to a customer service representative, etc.

Contact us at 1-866-800-5457

Monday – Saturday	Sunday
7:30 am – 11:00 pm EST	11:00 am – 8:00 pm EST

In or Out-of-Network Claims

- In-Network:
No claim forms are needed for In-Network services.
- Out-of-Network:
OON claim forms are available on the eyemed.com website. Please mail the completed form and a copy of the paid itemized receipt to EyeMed Vision Care for reimbursement.
- Address:
EyeMed Vision Care
Attn: OON Processing PO Box 8504
Mason, Ohio 45040

For more on how to use your benefit, Check out

discovereyemed.com/roadmap



The biggest network and the most choice. Because more is more.