



September 2024

Dear Parents and Caregivers,

The School District of La Crosse would like remind you of the innovative mobile device app and website entitled, *Here Comes the Bus*®.

Here Comes the Bus allows you to view the real-time location of your child's school bus on your smartphone, tablet or computer. With it, you will have the information you need to send your children to the bus stop at just the right time, helping to protect them from inclement weather and other roadside dangers. What's more, you'll have peace of mind knowing your children haven't missed the bus.

Here Comes the Bus is a free app that enables you to:

- See the location of your child's bus both before and after school
- Confirm that your child's bus has arrived at the bus stop, at school or both
- Receive a push notification* or email message when the bus is near your stop, has been substituted, or when we have important information to relay

Here Comes the Bus is powered by Synovia Solutions™, makers of the GPS-tracking technology used by School District of La Crosse and Go Riteway to increase safety and cost savings as it relates to our school bus fleet.

Available in three languages (English, Spanish and French), the *Here Comes the Bus* app can be downloaded from the App Store or Google Play.

To sign up or to learn more about *Here Comes the Bus*, visit <http://www.herecomesthebus.com>.

To contact customer support just click on the contact link from their main page and select "I'm a parent". You will need this information in order to complete their support form.

- Your name
- The School District of La Crosse ID Code - 87866
- Email address used for your *Here Comes the Bus* account
- Your child's first and last name, and student ID number - Student ID can be found under skyward Family Access. Click the "Portfolio" tab on the left, then scroll to the bottom and click "Here Comes the Bus view report", then a popup will open where you can open the report with your child's ID number on it.
- Description of the question

Should you have any questions, please contact Go Riteway at 608-881-6370

Sincerely,

Jeff Elsen
Energy and Transportation Manager
School District of La Crosse