Products and financial services provided by American United Life Insurance Company® a OneAmerica® company c/o Custom Disability Solutions 600 Sable Oaks Drive, Suite 200 South Portland, ME 04106 Fax: 1-844-287-9499

Toll Free Phone: 1-855-517-6365



# Maternity Disability Claim Filing Instructions INSTRUCTIONS – PLEASE READ CAREFULLY

# **Employee's Statement for Maternity Claim:**

- The employee must complete the Employee's Statement in full, sign and date
- Read, sign and date the AUTHORIZATION FOR RELEASE OF INFORMATION (HIPAA-COMPLIANT) form

# **Policyholder's Statement for Maternity Claim:**

- The employer must complete the Policyholder's Statement in full, sign and date
- Read, sign and date the AUTHORIZATION FOR RELEASE OF INFORMATION (HIPAA-COMPLIANT) form

If you have questions when completing this form, please call an American United Life Insurance Company® representative at 1-855-517-6365.

Completed forms and communications should be sent to:

American United Life Insurance Company® c/o Custom Disability Solutions 600 Sable Oaks Drive, Suite 200 South Portland, ME 04106

0r

Fax: 1-844-287-9499

0r

OneAmerica.claims@customdisability.com

All portions of these forms must be completed in order to expedite your claim.

# **Employee's Statement For Maternity Claims**TO BE COMPLETED BY THE EMPLOYEE

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(TO AVOID DELAY, ALL QUESTIONS MUST BE ANSWERED)

Notice of Claim for: Short Term Disability Benefits Long Term Disability Benefits								
NAME OF EMPLOYEE					EMPLOYEE'S SOCIAL SECURITY			
EMPLOYEE'S STREET & NUMBER ADDRESS				CITY	STATE ZIP			
TELEPHONE NUMBER CELL PHONE NUMB				BER DATE OF BIRTH				
HOW MANY HOURS WERE YOU REGULARLY WORKING PER WEEK WITH YOUR PRESENT EMPLOYER? hrs. Authorized to work/reside in US?	ARLY ER WEEK PRESENT hrs. o work/reside in  (During the 12 months just prior to disability – for this employer only)  \$hrs.							
NAME OF EMPLOYER		EMPLOYER'STELEP	HONE	NUMBER	GROUP POLICY NUMBER			
EMPLOYER'S ADDRESS	STRE	ET & NUMBER		CITY		STATE	ZIP	
YOUR OCCUPATION & TITLE	YOUR OCCUPATION & TITLE ESSENTIAL DUTIES OF YOUR JOB ATTHETIME OF DISABILITY							
DATE YOU LAST WORKED BECAUSE OF DISABILITY:	DATE YOU RETURNED TO WORK ON A PART-TIME BASIS:			YOU RETURNE ( ON A FULL-TI ):		DATE FIRST TREATED FOR YOUR PREGNANCY:		
PRIMARY CARE PHYSICIAN'S:	•	OB/GYN PHYSICIAN	'S: OTHER PROVIDER'S:					
						NAME:		
PHONE: PHONE:								
FAX:		FAX:						
IF "HOSPITAL CONFINED," GIVE DATES OF CONFINEMENT: FROM THROUGH HOSPITAL:								
Name HOSPITAL PHONE NUMBER:		Street Address			City	State	Zip	
ARE THERE ANY COMPLICATION CURRENT PREGNANCY? IFYE				YOU EXPERIEN PREGNANCY?			NS WITH ANY NIN DETAIL:	
DATE OF LAST MENSTRUAL PERIOD (LMP):			ACTUAL DATE OF DELIVERY:					
EXPECTED DATE OF DELIVERY:				□ VAGINAL □ C-SECTION				

# **Employee's Statement For Maternity Claims**TO BE COMPLETED BY THE EMPLOYEE

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# (TO AVOID DELAY, ALL QUESTIONS MUST BE ANSWERED)

NAME OF EMPLOYER GROUP POLICY NUMBER							
NAME OF EMPLOYEE							
As a result of this disability, are you, your spouse or any of your dependent children receiving amounts from any of the following?							
YES	NO	TYPE	AMOUNT	DATE BEGAN	DATETERM.	<b>PAID WEEKLY</b>	PAID MONTHLY
		Sick Pay, Vacation, PTO	\$				
		Salary Continuance	\$				
		Local, State or National Association	_			_	_
	_	or Society Disability Income Plan	\$				
		No Fault	\$				
		Unemployment Compensation Disability	¢			П	
П		Social Security Benefits	Φ			Ш	Ш
		(disability or retirement)	\$			П	
П	П	Retirement Income	Ψ				ы
		(normal, early, or disability)	\$				
		Other STD/LTD Benefits	\$				
		Other (describe)	\$				
HAVE	YOU	APPLIED OR DOYOU PLANTO APPLY	/ FOR BENEFITS Γ	ESCRIBED ABO	VF?	∕ES □ NO	
HAVE YOU APPLIED, OR DO YOU PLANTO APPLY FOR BENEFITS DESCRIBED ABOVE?   VES   NO  TYPE   DATE APPLICATION FILED   TO SERVE THE SERVE TH							
TYPE DATE APPLICATION FILED							
IFYOUR REQUEST FOR BENEFITS IS APPROVED, DO YOU WANT US TO WITHHOLD FEDERAL INCOME TAXES?							
□ YES □ NO IFYES, COMPLETE, SIGN, AND ATTACH W-4S. (\$88 MINIMUM PER MONTH)							
The undersigned represents any information or documents provided to AUL by the undersigned prior to and after the date of the application for insurance and the facts and other matters contained in the foregoing are true and accurate to the best of the undersigned's knowledge and belief. The undersigned understands and agrees that any insurance coverage or benefits are contingent upon any statements made to AUL as being completed and correct. The undersigned acknowledges reading and understanding the state specific fraud statements and the Discretionary Authority statements on the following pages.							
Signature of Employee Date							

## Fraud Warnings (For use in AL, AR, DC, LA, NM, TX and WV)

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

#### Alaska

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

# Arizona

For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

### **California**

For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

#### **Colorado**

It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment or fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the department of regulatory agencies.

# Delaware, Idaho, Indiana, Oklahoma

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any statement of claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

#### **Florida**

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

# Kentucky

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of a claim or an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

#### Maine, Tennessee, Washington

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

# Maryland, Rhode Island

Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

# Minnesota

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is quilty of a crime.

# New Hampshire, Ohio

Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud.

## New Jersey

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

#### **Oregon**

Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

# Pennsylvania

Any person who knowingly and with intent to defraud any insurance company or any other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such a person to criminal and civil penalties.

# Virginia

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines or a denial of insurance benefits.

# **Discretionary Authority**

Products and financial services provided by American United Life Insurance Company® a ONEAMERICA® company c/o Custom Disability Solutions 600 Sable Oaks Drive, Suite 200 South Portland, ME 04106 Fax: 1-844-287-9499
Toll Free Phone: 1-855-517-6365



The following discretionary authority rights shall apply to all policies except the states below:

DISCRETIONARY AUTHORITY: Benefits under the policy will be paid only if American United Life Insurance Company® (AUL) (or its third party administrator) decides in its discretion the claimant is entitled to them. Except for the functions the policy explicitly reserves to the Participating Unit or Trustee, AUL (or its third party administrator) reserves the right to: 1) manage the policy and administer claims under it; and 2) interpret the provisions and resolve any questions arising under it.

AUL's (or its third party administrator's) authority includes, but is not limited to, the right to:

- 1) establish and enforce procedures for administering the policy and claims under it;
- 2) determine participants' eligibility for coverage and entitlement to benefits;
- 3) determine what information it reasonably requires to make such decisions; and
- 4) resolve all matters when a claim review is requested.

Any decision that AUL (or its third party administrator) makes, in the exercise of its authority, will be conclusive and final subject to any rights under applicable laws such as the Employee Retirement Income Security Act (ERISA). This provision applies only where the interpretation of the policy is governed by ERISA. AUL may delegate some or all of its rights under this Discretionary Authority provision to another person or entity, and AUL hereby desires to share with and delegate rights under this provision to its third party administrator, Disability Reinsurance Management Services, Inc.

Such discretionary authority shall not apply in the following states:

- 1. Arkansas
- 2. Alaska
- 3. California
- 4. Colorado
- 5. Hawaii
- 6. Kentucky
- 7. Illinois
- 8. Maine
- 9. Montana
- 10. Michigan
- 11. New Jersey
- 12. New York
- 13. Oregon
- 14. South Dakota
- 15. Texas
- 16. Vermont
- 17. Washington
- 18. Non-ERISA governed policies in New Hampshire and Utah

# **Maternity Disability Claim**

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Name of Employer	Group Policy Number

# AUTHORIZATION FOR RELEASE OF INFORMATION (excluding psychotherapy notes) (HIPAA-COMPLIANT)

(to be signed and dated by the insured/claimant)

I authorize any licensed physician, any other medical practitioner or provider, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, the Social Security Administration, consumer reporting agency or employer having information available as to diagnosis, treatment and prognosis with respect to any physical or mental condition and/or treatment of me, and any nonmedical information about me (including any information, data or records regarding my Social Security, FICA earnings history, Worker's Compensation, State Disability, pension, credit, earnings and employment history) to give any and all such information to authorized representatives of Custom Disability Solutions (CDS), American United Life Insurance Company® (AUL) and AUL's reinsurer(s) excluding psychotherapy notes and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records (including psychiatric, alcohol, and drug abuse, and, where permitted by law, HIV/AIDS information) which may have been acquired in the course of examination or treatment. I understand that the information obtained by use of this authorization will be used by CDS, AUL, AUL's reinsurer(s) and the above-described representatives to evaluate and adjudicate my current disability claim, and may be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, or (b) any other organization or person, including Disability Reinsurance Management Services, Inc., employed by or representing CDS, AUL or AUL's reinsurer(s) to assist with the evaluation and adjudication of my current disability claim or another disability claim insured by AUL and/or to report aggregate claims information to AUL. I understand that information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no longer be protected by HIPAA's privacy rules, or any other federal or state law.

This authorization is valid for two (2) years following the date of my signature. A photocopy of this authorization is as valid as the original. I understand that my authorized representative or I have the right to request and receive a copy of this authorization and the information to which it pertains.

I understand that I have the right to revoke this authorization by notifying CDS in writing of my revocation. However, such revocation is not effective to the extent that CDS and/or AUL have relied previously upon this authorization for the use or disclosure of my protected health information. I understand that AUL cannot condition the payment of a claim on my signing this authorization. However, I understand that my revocation of or my failure to sign this authorization may impair CDS' and AUL's ability to evaluate my current disability claim and that a lack of required information may be a basis for denying that current disability claim for benefits.

\*\*If you reside in <u>California, Connecticut, Maine, or Massachusetts:</u> This authorization excludes the release of information and test results about Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS). A separate authorization signed by the insured claimant or employee-claimant (for self-insured business) is required each time results are released.

\*\*\*If you reside in <u>Vermont:</u> This authorization EXCLUDES the release of any information and test results about previously administered HIV-related tests, including but not limited to tests for HIV antibodies, T-Cell counts, AIDS or ARC. The proposed insured is NOT AUTHORIZING CDS to forward the results from any new test, requested by us, to any outside, non-affiliated company or entity not under specific contract with us to perform underwriting services, and CDS shall comply, as applicable with the provisions of Title 8, Section 4724 (20) of the Vermont Statutes.

Claimant Name:	Date of Birth:	
Claimant Signature (or Authorized Representative):	Date:	
Description of Personal Representative's Authority (if applicable):		
Claim ID:		

# Policyholder's Statement For Maternity Claims

TO BE COMPLETED BY THE POLICYHOLDER (TO AVOID DELAY, ALL QUESTIONS MUST BE ANSWERED)

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Notice of Claim for:	$\square$ Short Ter	m Disabilit	y Benefit	ts 🗌 Long	g Term [	Disability Ben	efits		
NAME OF EMPLOYER				GROUP POLICY NUMBER					
NAME OF EMPLOYEE				EMPLOYEETE	LEPHON	NE NUMBER			
EMPLOYEE ADDRESS	(City, State, Zip	Code)	•						
OCCUPATION				INSURANCE CLASS					
	ATE INSURED	DATE LAST		☐ Resigned ☐ Family N ☐ Other Re	d [ /ledical L eason	_eave of Absen		☐ Dismissed eave of Absence	
DATE RETURNEDTO WORK  □ FULL-TIME □ PART-TIM	HOURS WORK			<b>ESTIMATED RET</b>		DATE EMPLOYM TERMINATED	ENT DATE DISAE TERMINATE	BILITY INSURANCE ED	
ACTUAL NUMBER OF HOURS WORKED PER WEEK hr		and approve / Ho	ed by AUI urly Rate .	L in writing.)	(check all	E INDICATE HO that apply):   House	urly 🗆 Salaried	d 🗆 Other	
IS EMPLOYEE SUBJECT IF "YES", IS EMPLOYEE		YES ☐ FUL			ICARE P	ORTION ONLY	?		
PERCENTAGE OF EMPL EMPLOYEE ☐ 100% EMPLOYER ☐ 100%	OYEE/EMPLOYE  OTHER _ OTHER _	R CONTRIBU	TIONTO P	REMIUM FOR	THIS DIS	ABILITY PLAN ITION:   PRE			
☐ ☐ Salary Co ☐ ☐ Workers'	Vacation, PTO ontinuance Bene Compensation	sefits \$				DATETERM.	PAIDWEEKLY	PAID MONTHLY	
or Society □ □ No Fault	ate or National A y Disability Inco	me Plan \$ \$	i						
Disability □ □ Social Se		\$							
☐ ☐ Retirement (normal, e	nt Income early, or disabili D/LTD Benefits		i						
□ □ Other STI □ □ Other (de	escribe)	\$	;						
☐ ☐ Other (de The undersigned represents a and the facts and other matte understands and agrees that undersigned acknowledges re I CERTIFY THAT TO THE BEST	ers contained in the any insurance cove eading and understa	e foregoing are erage or benefi anding the state	true and acts are conti e specific fr	ccurate to the be ngent upon any s aud statements a	st of the ustatements and the Di	undersigned's know s made to AUL as scretionary Author	vledge and belief. being completed	The undersigned and correct. The	
Name of Policyholder (Company)				Print Nar	Print Name & Title of Official Representative				
Mailing Address of Policyholde	er (Company)			Signature	<del></del>		Date	Telephone Number	

# Fraud Warnings (For use in AL, AR, DC, LA, NM, TX and WV)

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

#### Alaska

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

# Arizona

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# Delaware, Idaho, Indiana, Oklahoma

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# Minnesota

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# New Hampshire, Ohio

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## New Jersey

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# **Discretionary Authority**

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- 2) determine participants' eligibility for coverage and entitlement to benefits;
- 3) determine what information it reasonably requires to make such decisions; and
- 4) resolve all matters when a claim review is requested.

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Such discretionary authority shall not apply in the following states:

- 1. Arkansas
- 2. Alaska
- 3. California
- 4. Colorado
- 5. Hawaii
- 6. Kentucky
- 7. Illinois
- 8. Maine
- 9. Montana
- 10. Michigan
- 11. New Jersey
- 12. New York
- 13. Oregon
- 14. South Dakota
- 15. Texas
- 16. Vermont
- 17. Washington
- 18. Non-ERISA governed policies in New Hampshire and Utah

