

Principal Boot Camp

Office of Technology

George Carpenter

Director of Technology

gcarpenter@framingham.k12.ma.us

Office:(508)782-6904

District Cell: (774)249-6536

Office of Technology Help Desk:

K-Hall : RM K002

FRAMINGHAM HIGH SCHOOL

115 A STREET



Office of Technology - Staff

Technical Support

Julie Bellantuoni
Barry Lloyd
Sharon Papke
Brian Glimcher
Steven Belcastro
Matthew Milano
Keith Scotland
Kim Owens
Joe Pagano
Kevin Conant
Ryan Lloyd
Luke Fontano
Suzanne Olson
Bob Craver

Data Team

Marcy Arms
Amanda Wong
Pam Chalmers

Interns

Maddie Heistand
Taylor Jackman

Administration

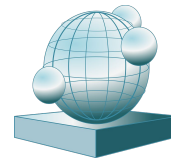
Director - George Carpenter
Assistant Director - David Heistand
Executive Assistant - Danielle Glimcher



help@framingham.k12.ma.us



Internal:26901
External:(508)782-6901




User Portal:<http://k1000.fpsnet.org/>

Responsibilities

- Helpdesk and support
- DESE Reporting
- System access and security
 - User Accounts
 - Email Accounts
 - X2 Accounts
- Device management
 - Deployment
 - Repair
- Phones and VoiceMail
- Software deployment
- Network access and security
- Purchasing/budgeting of technology
- Technical guidance in the selection of solutions.

Customers

- 17 Sites/Buildings
 - 10,310 technology users
 - 1582 District Employees
 - ~9200 students
 - Community
 - Families
 - After school programs
 - FEC
 - FAESL
- 

Office of Technology - Environment

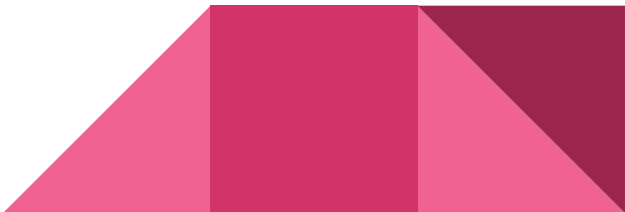
Major Technology Platforms

- Microsoft Active Directory - Network Authentication & Printing
- Google Apps for Education - Mail Services, Productivity Suite (Docs, Sheets, Presentation)
- Aspen X2 - Student Information System
- Learning Management System (LMS) - Canvas
- Teacher Evaluation - From Teachpoint to TalentED Perform
- Website - Schoolwires
- Microsoft Word/Excel - for users upon request only
- Student Learning Devices - Chromebooks***

Continuing towards full integration of Google Apps



Conversation Starters

- All Requests go to Help Desk
 - All User Accounts start at Human Resources
 - All Technology Purchases must go through Office of Technology
 - Centralized Budget - limited funds, exhaust inventory
 - District Standards - See previous slide
 - Justification - "Because others have it..." will not fly
 - X2 Student Scheduling - Due Date 8/17/2018
 - Accuracy and accountability of data begins at the schools
 - August and September - No new projects
- 



New Teacher Orientation

Technology Overview

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FRAMINGHAM HIGH SCHOOL

115 A STREET



Overview

1. Who we are
2. What we do
3. Applications and Systems of Framingham Public Schools
4. How do I get support
5. Group Sharing Activity



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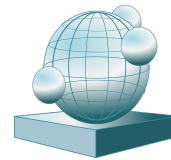
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Google Apps for Education

Cloud based solution provides
“anywhere and time” management
and accessibility to your resources


Minimal Investment-Maximum Return

***** Based on User Agreement**

Features enabled*** in Framingham

- ❖ GMail***
- ❖ Calendar
- ❖ Google Docs,
- ❖ Google Sheets
- ❖ Google Presentation
- ❖ Google Drive
- ❖ Google Sites
- ❖ Google Hangouts
- ❖ Google Groups
- ❖ YouTube
- ❖ etc,etc,etc

Office of Technology - Devices/Access

- All professional staff members will receive a laptop today.
 - Windows 10 Environment
 - All professional staff members will receive login information and access to systems & email based on their assigned roles
 - All professional staff members will receive a district voicemail account
 - Devices (laptops, monitors,tablets,cell phones,etc) are distributed based on district roles and funding
- 

Security

Use a strong password - Do not your name in password

Password will expire

All EMAIL from: or to: Framingham is public record

Do not share user accounts or password information

Do not share student data - Rosters, Class lists, contact info with any Vendors

Any security concerns contact Help Desk or me directly.



1st Line of SUPPORT

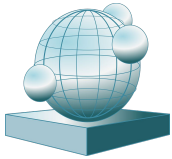
Help Desk General Information



Help desk hours: 7:30am-3:30pm (508)782-6901
Internal Ext: 26901



Emails can be sent at any time, i.e. 24/7
help@framingham.k12.ma.us



Create your own ticket through the User Portal
<http://k1000.fpsnet.org/>

Office of Technology Docs

New Hire Technology Packet

1. Network and Email Logon Instructions** - Attached to computer
2. Technology Equipment Usage Agreement - Online form needs to be completed today.
3. New Hire Information Technology Tips - detailed information for system access
4. NTO Technology Support - Help Desk information and quick reference.
5. Helpdesk (KACE) User Portal Instructions
6. Wireless Networks

*****First time login must be performed on a district owned Windows system to ensure Google password synchronization***



Room Assignment

Barbieri, Brophy, McCarthy, Wilson, Thayer Room 212

Dunning, Hemenway, King, Potter, Stapleton, District - Room 210

FHS - Room 249

Cameron, Fuller, Walsh, Wilson - RM 250

Problem Resolution Center- RM 249

