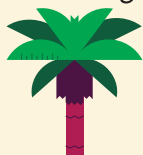




Welcome to GoPass.

Activate your GoPass TAP card and you're ready for unlimited free rides on Metro bus and rail, AVTA (beginning September 2023), City of Commerce Transit, Culver CityBus, Foothill Transit, Glendale Beeline, GTrans, LADOT Dash, LA County Shuttles, Long Beach Transit, Montebello Bus, Norwalk Transit, Pasadena Transit, Santa Monica Big Blue Bus and Torrance Transit.

You can use your GoPass TAP card for rides to school, after school and on weekends, now through the end of this school year.



Ready to ride?



Register your new GoPass TAP card using one of the options below. Your card will not work until it is registered.

Activate your card:

- 1 Online at taptogo.net/gopass
- 2 By calling TAP at 866.TAPTOGO
- 3 By using your smartphone camera on the QR code above to activate online

Follow the instructions on taptogo.net/gopass to load a yearly pass onto your GoPass TAP card.

If you would prefer to use a virtual card, renew an expired pass or replace a lost TAP card, please follow the instructions at taptogo.net/gopass.

Once you have registered your card online, finish activating your TAP card by holding your card near the TAP target on any participating bus or train. You must tap your card within 30 days to activate it. (If you miss this deadline, reach out to your school administration and they will provide you with a code to reactivate your card.)

Here's more information:



If I already have an orange Reduced Fare TAP card, do I need to get a new TAP card?

You can now register a student reduced fare card in GoPass with an eligibility code from your school. Contact your school administration for more details.

Can I use the TAP app instead of a physical card?

Yes! To use a virtual card on your phone, please follow the instructions at the GoPass Registration Portal at taptogo.net/gopass.

Want to enter the GoPass Sweepstakes?

Tap your card for a chance to win cool and exciting prizes. No purchase necessary to win.

Metro and our partners are giving away prizes to GoPass participants who register and activate their cards. To be entered in the drawings, make sure you follow the steps below:

- 1 Register your GoPass TAP card at taptogo.net/gopass
- 2 Share your email address and check the box to “opt in to receive communications from Metro” so we can notify you if you win
- 3 Wait four hours for your card to be processed for activation
- 4 Activate your GoPass by tapping your card on any bus, rail or ticket vending machine (TVM)

Winners will be contacted via email and posted at metro.net/gopass.

What do I do if my GoPass TAP card is lost or stolen?

Take a photo of the back of your GoPass TAP card when you receive it. If your card is lost or stolen, contact your school administration for a replacement, and then come back to taptogo.net/gopass to activate your new card number by choosing “Replacing a Lost TAP Card.”

Where can I get help planning a trip?

Visit metro.net for service alerts, maps and more. You can also call 323.GO.METRO (323.466.3876).

For a safer ride...

- 1 Know your route.
- 2 Travel with a friend whenever possible.
- 3 Stay alert to what's going on around you.
- 4 Hold on to your stuff.
- 5 See something? Say something.

Visit metro.net/safety to learn more.

Looking for info on our other reduced fare programs?

Visit metro.net/LIFE to find out more about our deeply discounted low-income fare program.

GoPass

Metro



Get ready to
go everywhere!



PLEASE RECYCLE THIS MATERIAL
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