

Frequently Asked Questions (FAQ) *as of 8/7/2020*

Cucamonga School District staff checks for new COVID-19 information daily and will update this FAQ when new and confirmed information is provided from expert agencies. Also, visit our COVID-19 webpage for the latest news and information.

For questions about COVID-19 and related medical guidance; federal, state and county health guidelines; travel advisories; health screenings at U.S. ports of entry; quarantines and other government agency related questions, visit the resources below:

Centers for Disease Control and Prevention (CDC) San Bernardino County Department of Public Health (SBCDPH) COVID-19 Frequently Asked Questions (SBCDH) California Department of Public Health (CDPH)

Q: When is the first day of school? And, how will instruction be delivered to students?

A: School begins on Friday, August 7, 2020. Students will be engaged in temporary virtual learning instruction to begin the school year. Our campuses will begin to reopen as COVID-19 incidence numbers begin to stabilize.

Q: I just moved into the Cucamonga School District boundary area and need to enroll my child(ren) to their new home school. How and when can I register my child for the 2020-21 school year?

A: Parents may register their child(ren) online. Log on to your school's website, click on the Parent tab, click on Online Registration.

Q: How and when can I register my Transitional Kindergarten/Kindergarten age child for the 2020-21 school year?

A: Parents may register their child(ren) online. Log on to your school's website, click on the Parent tab, click on Online Registration.

Q: If I picked up and completed a hard copy registration packet for my child(ren), where do I return it?

A: Registration packets must be returned your respective school site:

Cucamonga Elementary School

Los Amigos Elementary School

THE ONTARIO CENTER SCHOOL

Rancho Cucamonga Middle School

Q: How can I change my contact information in Aeries?

A: Parents who have a parent portal account have the availability to update contact information online at any time. If you do not have a parent portal account, you will need to create one to be able to access/update your child/children(s) information.

Q: I do not have a parent portal account. How do I create a parent portal account in Aeries?

A: For parents to create a parent portal account, they must go to the school website under parent support resources to have the ability to create one.

Q: I don't have immunization records for my child, can I still enroll them?

A: Yes, enroll your child as soon as possible. The school will allow you a grace period to work with your doctor/medical provider to obtain a copy of your child's immunization record.

Q: If I don't enroll before summer, will there still be room for my child?

A: It's always best to get your child enrolled as soon as possible to ensure room at your child's school of residence. However, you may enroll leading up to, and including, the first day of school.

Q: Is the school day start/end time changing next year?

A: Yes, once we begin school in the Hybrid model school start and end times will be changing for the 2020-21 school year. ALL Elementary Schools will start at 8:15 a.m. and Rancho Cucamonga Middle School will start at 8:00 a.m.

Q: What grade will my child be in this 2020-2021 school year?

A: The COVID -19 has created a temporary disruption to your child's education (due to NO fault of their own). Therefore, ALL children received CREDIT for their distance learning and will be promoted to the next grade level for this 2020-21 school year.

Q: Is the School District required to continue to provide a Free Appropriate Public Education (FAPE) to students with disabilities during a school closure caused by a COVID-19 outbreak?

A: Cucamonga School District continues to provide educational opportunities to the general student population during a school closure, which includes students with disabilities. Students with disabilities have equal access to the same opportunities, including the provision of FAPE to the maximum extent possible. Please communicate with your case manager or other service providers for any questions you may have.

The Department of Education understands there may be exceptional circumstances that could affect how a particular service is provided.

Q: What is the impact of school site closures on special education monitoring timelines and processes?

A: In general, for purposes of determining LEA compliance with special education timelines, the California Department of Education (CDE) will consider the days of school site closure as days between the pupil's regular school session, similar to school breaks in excess of five days planned in the instructional calendar (e.g. Thanksgiving break). Cucamonga School District staff are working with parents to hold as many IEPs as possible during the closure. This excludes IEPs that require face to face assessments prior to completing the IEP (e.g., initials, triennials, additional assessments).

Q: What is Cucamonga School District (CSD) doing to stay informed about COVID-19?

A: CSD continues to monitor the situation and closely work with expert health agencies and other local and state agencies. In addition, all San Bernardino County K-12 schools, and other local agencies are invited to participate in weekly conference calls led by the County Superintendent, Ted Alejandre, to ensure all schools have the same accurate information.

CSD continues to monitor global COVID-19 advisories. We will update our community as we have new and confirmed information from expert agencies. For the latest CSD updates and information, visit our COVID-19 webpage.

As a reminder, we continue to ask students, families, and staff to stay home if you are sick. Please do not send sick students to school. The District's expectation is that our community will follow the guidelines of expert health agencies to support the public health of our community.

Q: Who is making health and policy decisions related to COVID-19 for our County?

A: SBCDPH is required by California law to take measures necessary to prevent the spread or occurrence of additional cases of specific diseases or any other contagious, infectious, or communicable disease. As part of this mandate, SBCDPH is responsible for health and related policy decisions.

SBCDPH is working with and taking guidance from the CDPH and the CDC, to inform and support our county, including IUSD. For questions about COVID-19, County health guidelines, travel advisories, quarantines and other government agency related questions, visit or call:

● Centers for Disease Control and Prevention (CDC) ● San Bernardino County Department of Public Health (SBCDPH) ● California Department of Public Health (CDPH) ● 1-800-564-8448 ●

Q: Will CSD cancel events and field trips?

A: All school events, and field trips, have been temporarily cancelled.

Q: How can parents and students help prevent illness?

A: Please adhere to the following guidelines from CDC:

● Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer. [Click here for handwashing tips from the CDC.](#) ● Avoid touching your eyes, nose, and mouth with unwashed hands. ● Avoid close contact with people who are sick.

● Cover your mouth and nose with a tissue or coughing into your elbow/upper arm and teach these habits to your children. ● Clean and disinfect frequently touched objects and surfaces. ● More healthy habits can be found by clicking [here](#).

Q: Are there any confirmed cases of COVID-19 in CSD schools?

A: As of today, (July 15, 2020) there are no confirmed cases of COVID-19 in CSD schools. The San Bernardino County Department of Public Health only notifies a school district if there is a confirmed case of COVID-19 who is a student or staff member.

Q: Will the school district share the name(s) of student(s) and/or staff who are being tested for Coronavirus or who are confirmed as having the virus?

A: It would be a violation of laws, including Family Educational Rights and Privacy Act (FERPA) and employment laws, to share the medical diagnosis of a student or staff member. If we have a confirmed positive case of coronavirus, the San Bernardino County Department of Public Health will work with the district to take necessary steps to protect the well-being of our community.

Q: Will the school district share the name(s) of student(s) and/or staff who have been released from quarantine or isolation?

A: It would be a violation of laws, including Family Educational Rights and Privacy Act (FERPA) and employment laws, If we have a confirmed positive case of coronavirus, the San Bernardino County Department of Public Health will work with the district to take necessary steps to protect the well-being of our community.

Q: How can I stay connected to CSD?

A: Make sure CSD and your school has your most recent contact information up to date in the Parent

Portal. Additionally, visit our COVID-19 webpage and CSD Twitter for the most recent news and information.

Q: Is CSD coordinating with other agencies?

A: CSD continues to monitor the situation and closely work with expert health agencies (San Bernardino County Department of Public Health (SBCDPH)) and other local and state agencies. In addition, all San Bernardino County K-12 schools, and other local agencies are invited to participate in weekly conference calls led by our San Bernardino County Superintendent, Ted Alejandre.