



Public Services Industry Sector

The U.S. Bureau of Labor Statistics projects increases in employment nationwide through 2014 for all three pathways in the Public Services industry sector. Job openings in community and social services are expected to increase by approximately 21 percent; in legal services, by 16 percent, in protective services, by 14 percent; and in state and local government services, by 11 percent. In California, occupational employment projections also foresee growth in all of this sector's pathways through 2014. Job openings in state and local government services are expected to increase by 17 percent; in community and social services, by 22 percent; in legal services, by 16 percent; and in protective services, by 18 percent. This growth will result from heightened interest in homeland and border security as well as the retirement of workers from the baby-boom generation.

The Public Services industry sector provides a foundation for secondary students in government, public administration, public safety, legal services, and human services. It encompasses three career pathways, Human Services, Legal and Government Services, and Protective Services, which emphasize processes, systems, and services related to serving the public's interest. Knowledge and skills are acquired (1) within a sequential, standards-based program that integrates classroom, laboratory, and project- and work-based instruction; and (2) through internships, community classrooms, work experience, and cooperative career technical education. Pathways in this sector are designed to prepare students for technical training, postsecondary education, and entry to a variety of careers.

Public Services Industry Sector Pathways:

- *Human Services*
- *Legal and Government Services*
- *Protective Services*

Entry Level Careers

(with high school diploma)

Social and Human Service Assistant
Forest Fire Fighters
Security Guards
Animal Control Worker
Foster Care Worker
Elected Official
Parking Enforcement Officer
Legal Clerk

Technical Level Careers

(with AA or AS degree or certificate)

Police Officer
Probation Officers and Correctional
Correctional Officers and Jailers
Police Patrol Officers
Sheriffs and Deputy Sheriffs
Firefighters
Fire Apparatus Engineer
U.S. Customs Officer
Eligibility Worker
Vocational Counselor
Employment and Training Technician
Residential Counselor
Substance Abuse Counselor
Licensed Psychiatric Technician
Mental Health Worker
Paralegals and Legal Assistants
Cosmetologist

Professional Level Careers

(with BS or BA degree)

Federal Marshal
FBI, ATF, DEA Agent
Probation Mediator
Marriage and Family Therapist
Licensed Clinical Social Worker
Family Social Service Worker
Foreign Language Interpreter
Medical/Public Health Social Workers
Mental Health Social Worker
Mental Health Counselor
Attorney
Judge, Magistrate Judge
Anthropologist
Astronomer



Human Services Pathway

Sample CTE Courses*

Education Level and Related Occupations**

| Introductory | Concentration | Capstone | High School Diploma | Certification and/or AA Degree | Bachelor's Degree or Higher |
|---|--|--|--|--|---|
| <ul style="list-style-type: none"> ▪ Conflict Resolution ▪ Introduction to Human Services | <ul style="list-style-type: none"> ▪ Principles of Recovery and Psychosocial Rehabilitation ▪ Recovery and Special Populations | <ul style="list-style-type: none"> ▪ Helping Relationships ▪ Psychosocial Rehabilitation Worker Field Experience | <ul style="list-style-type: none"> ▪ Case Manager Aide ▪ Child Care Aide ▪ Foster Care Worker ▪ Mental Health Aide ▪ Youth Worker | <ul style="list-style-type: none"> ▪ Licensed Psychiatric Technician+ ▪ Mental Health Worker+ ▪ Residential Counselor+ ▪ Social Service Coordinator+ ▪ Substance Abuse Counselor+ | <ul style="list-style-type: none"> ▪ Family Social Service Worker ▪ Licensed Clinical Social Worker+ ▪ Marriage and Family Therapist+ ▪ Mental Health Rehabilitation Specialist + |

Legal and Government Services Pathway

Sample CTE Courses*

Education Level and Related Occupations**

| Introductory | Concentration | Capstone | High School Diploma | Certification and/or AA Degree | Bachelor's Degree or Higher |
|--|---|---|--|--|---|
| <ul style="list-style-type: none"> ▪ Constitutional Law A and B | <ul style="list-style-type: none"> ▪ Criminal Justice/ Policies and Procedures | <ul style="list-style-type: none"> ▪ Criminal Law/ International Law | <ul style="list-style-type: none"> ▪ Elected Official | <ul style="list-style-type: none"> ▪ Legal Clerk+ ▪ Paralegal+ | <ul style="list-style-type: none"> ▪ Attorney+ ▪ Diplomatic Service |

Protective Services Pathway

Sample CTE Courses*

Education Level and Related Occupations**

| Introductory | Concentration | Capstone | High School Diploma | Certification and/or AA Degree | Bachelor's Degree or Higher |
|--|--|---|--|--|---|
| <ul style="list-style-type: none"> ▪ Fire Science I ▪ Police Science | <ul style="list-style-type: none"> ▪ Fire Science II Forensic Science | <ul style="list-style-type: none"> ▪ Fire Internship ▪ Law Enforcement Internship | <ul style="list-style-type: none"> ▪ Animal Control Officer+ ▪ Armed Forces Police Officer ▪ Emergency Medical Technician+ ▪ Parking Enforcement Officer+ ▪ Security Guard+ | <ul style="list-style-type: none"> ▪ Corrections Officer+ ▪ Crime Scene Technician+ ▪ Criminal Investigator+ ▪ Firefighter+ ▪ Paramedic+ ▪ Police Officer+ ▪ Private Investigator+ ▪ U.S. Customs Officer+ | <ul style="list-style-type: none"> ▪ ATF Agent+ ▪ DEA Agent+ ▪ FBI Agent+ ▪ Federal Marshal+ ▪ Fire Captain/Chief+ ▪ Police Lieutenant/Captain/Chief+ |

*Sample CTE Courses are from the Career Technical Education Framework for California Public Schools (California Department of Education: 2007, <http://www.cde.ca.gov/re/pn/fd/>)

**Visit ASSIST (www2.assist.org/browseAreas.do) for community college and UC/CSU information and California Career Zone (www.cacareerzone.org) for occupation information.

+This occupation requires certification or licensure.

Related Career Technical Student Organization: SkillsUSA (<http://www.skillsusaca.com>)

CAREER OPPORTUNITIES IN PUBLIC SERVICES INDUSTRY SECTOR



10 TIPS FOR CHOOSING THE RIGHT CAREER FOR YOU

*How does a person know what career to work toward?
There is no perfect answer, but the following 10 tips will
get you off to a good start.*

- 1 Get to know yourself** – Complete more than one self-assessment test.
- 2 Identify your strengths and weaknesses** – What do you do well and what do you not do well?
- 3 Develop an inventory of careers** – Write down some careers that might interest you.
- 4 Research different careers** – Talk to others and use the Internet.
- 5 Write the pros and cons** – List positives and negatives about the careers that interest you.
- 6 Network** – Discuss your ideas with others.
- 7 Talk with people who work in your area of interest** – Family and friends are great resources.
- 8 Find a mentor** – Find someone with whom you can discuss your career selection.
- 9 Experiment** – Take a related class or part-time job.
- 10 Don't give up** – "If there is a will, there is a way."



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Plan For Success
Visit statecenter.com/industrysectors





The Public Services Industry Sector provides a foundation for students interested in being involved in their community and serving the public's interest. Careers in this sector often attract people who want to help their fellow citizens and make improvements to the communities they serve. Careers range from public safety to community outreach, and everything in between. Because of heightened interest in homeland and border security, employment growth in this sector is projected at over 20 percent in the near future.

Students engage in an instructional program that integrates academic and technical preparation and focuses on career awareness, exploration, and skill preparation. Community service, internships, and work experience go hand in hand with classroom instruction.

Web sites
for further information:

www.californiacareers.info

www.whodouwant2be.com

www.californiacolleges.edu

www.edd.ca.gov/Jobs_and_Training/

Career Pathways



Human Services Pathway

Those involved in human services are concerned with the well-being of the people in the communities they serve. Human services is an umbrella term that includes a variety of different careers with one common denominator – the desire to help people improve the quality of their lives. Services often include providing or supporting client participation in a treatment plan. Many people are drawn to this pathway because of the personal satisfaction they receive from helping others.

CAREERS/CAREER AREAS:

- Child Care
- Foster Care
- Youth Worker
- Social Worker
- Educational Counselor
- Mental Health Counselor
- Marriage and Family Counselor
- Psychologist
- Psychiatrist
- Crisis Intervention
- Emergency Services
- Disaster Teams
- Substance Abuse and Behavioral Disorder Counselor



Protective Services Pathway

Careers in this pathway primarily address public order, fire protection, and emergency medical services. With a continually growing population, the need for protective services is in constant high demand. Successful individuals who follow this pathway are concerned with protecting people from danger and helping to ensure their health and safety. Many of these careers provide great satisfaction from seeing the positive results of personal effort.

CAREERS/CAREER AREAS:

- Police Officer
- Sheriff Deputy
- Animal Control
- Firefighter
- Correctional Officer
- Fire Inspector
- Paramedic
- Lifeguard
- Ski Patrol
- Crime Scene Investigation
- Private Investigator
- Security Guard
- Railroad Police

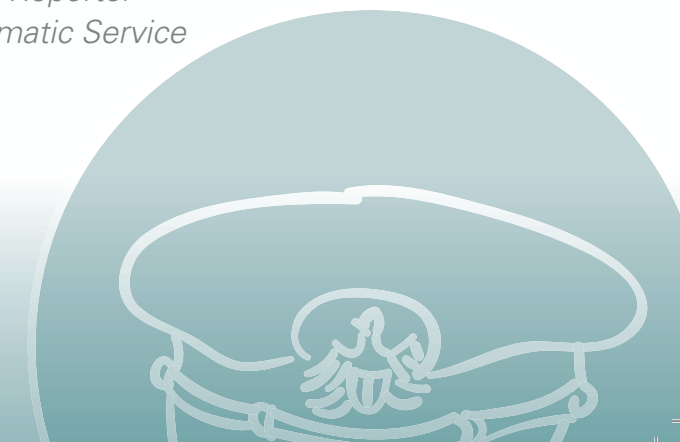


Legal and Government Services Pathway

The Legal and Government Services Pathway examines the unique nature of careers in our government and legal system. Careers in the legal field are in constant demand, with numerous lucrative positions available. While some careers in this pathway require a college education, many require no more than a high school diploma.

CAREERS/CAREER AREAS:

- Judge
- Elected Official
- Border Control
- ATF/CIA/DEA/FBI Agent
- Fish and Game Warden
- Customs Inspector
- Criminologist
- Lawyer
- Paralegal
- Legal Clerk
- Court Reporter
- Diplomatic Service





PUBLIC SERVICES

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The information below is just a small sample of the many great employment related resources available on the State of California website www.edd.ca.gov. We encourage you to visit the website and explore the available information.

| Occupation Title | Employment Levels in 2006 | Projected Employment level 2016 | Projected Job Growth | Percent of Job Growth | 2008 Hourly Mean Wage | 2008 ² Weekly Mean Wage | 2008 ³ Monthly Mean Wage | 2008 Annual Mean Wage |
|--|---------------------------|---------------------------------|----------------------|-----------------------|-----------------------|------------------------------------|-------------------------------------|-----------------------|
| Animal Control Workers | 1,700 | 2,100 | 400 | 23.5% | \$20.75 | \$830.00 | \$3,486.00 | \$41,832.00 |
| Child Care workers | 128,500 | 146,300 | 17,800 | 13.9% | \$11.05 | \$442.00 | \$1,856.40 | \$22,276.80 |
| Child, Family, and School Social Workers | 21,700 | 25,700 | 4,000 | 18.4% | \$24.92 | \$996.80 | \$4,186.56 | \$50,238.72 |
| Correctional Officers & Jailers | 38,400 | 46,200 | 7,800 | 20.3% | \$30.66 | \$1,226.40 | \$5,150.88 | \$61,810.56 |
| Court Reporters | 2,000 | 2,400 | 400 | 20.0% | \$33.48 | \$1,339.20 | \$5,624.64 | \$67,495.68 |
| Detectives & Criminal Investigators | 11,300 | 14,300 | 3,000 | 26.5% | \$36.76 | \$1,470.40 | \$6,175.68 | \$74,108.16 |
| Ed., Vocational, and School Counselors | 29,100 | 34,800 | 5,700 | 19.6% | \$28.13 | \$1,125.20 | \$4,725.84 | \$56,710.08 |
| Emerg. Medical Techs & Paramedics | 12,100 | 14,800 | 2,700 | 22.3% | \$15.56 | \$622.40 | \$2,614.08 | \$31,368.96 |
| Fire Fighters | 26,700 | 31,600 | 4,900 | 18.4% | \$30.16 | \$1,206.40 | \$5,066.88 | \$60,802.56 |
| Forensic Science Technicians | 1,600 | 2,300 | 700 | 43.8% | \$30.10 | \$1,204.00 | \$5,056.80 | \$60,681.60 |
| Judges, Magistrates | 1,900 | 2,100 | 200 | 10.5% | N/A | N/A | N/A | N/A |
| Law Clerks | 4,400 | 4,600 | 200 | 4.6% | \$21.50 | \$860.00 | \$3,612.00 | \$43,344.00 |
| Lawyers | 85,000 | 97,900 | 12,900 | 15.2% | \$67.69 | \$2,707.60 | \$11,371.92 | \$136,463.04 |
| Marriage & Family Therapists | 6,400 | 7,800 | 1,400 | 21.9% | \$21.02 | \$840.80 | \$3,531.36 | \$42,376.32 |
| Paralegal & Legal Assistants | 24,700 | 31,200 | 6,500 | 26.3% | \$26.91 | \$1,076.40 | \$4,520.88 | \$54,250.56 |
| Police & Sheriff Patrol Officers | 61,300 | 72,200 | 10,900 | 17.8% | \$34.93 | \$1,397.20 | \$5,868.24 | \$70,418.88 |
| Private Detectives & Investigators | 5,700 | 6,500 | 800 | 14.0% | \$25.90 | \$1,036.00 | \$4,351.20 | \$52,214.40 |
| Psychiatrists | 6,100 | 7,100 | 1,000 | 16.4% | N/A | N/A | N/A | N/A |
| Psychologists | 2,400 | 2,800 | 400 | 16.7% | \$52.08 | \$2,083.20 | \$8,749.44 | \$104,993.28 |
| Security Guards | 139,300 | 160,300 | 21,000 | 15.1% | \$12.33 | \$493.20 | \$2,071.44 | \$24,857.28 |
| Substance and Behavioral Counselors | 9,600 | 13,000 | 3,400 | 35.4% | \$17.39 | \$695.60 | \$2,921.52 | \$35,058.24 |
| Transit & Railroad Police | N/A | N/A | N/A | N/A | \$21.99 | \$879.60 | \$3,694.32 | \$44,331.84 |

These selected occupations with information on job growth, percent growth and earning potentials are based on information found at www.labormarketinfo.edd.ca.gov

¹ **Mean:** Midpoint between highest & lowest

² **Weekly:** Based on 40 hours

³ **Monthly:** Based on 168 hours



TIPS FOR JOB SEEKERS

How can you improve your chances of getting a job? Applying for a job is the easy part, but getting it can be more of a challenge. Following these five tips can help you reach your goal:

1 The Job

- Determine your interests: talk to others and consider your hobbies and talents
- Search “career assessments” on the Internet

2 The Resume

- Should be easy to read: not too long, too wordy or too cluttered
- Make it powerful
- Show you can cooperate, you can learn, and you can do

3 The Application

- Make it neat, complete and accurate
- Include recommendations from teachers, employers, coaches, friends, etc.

4 The Interview

- Show enthusiasm: it separates the winners from the losers
- Dress appropriately/similar to those on the job

5 The Follow-up

- Send a thank you note
- Call to see if a decision has been made
- If not, ask, “Am I still a candidate?”
- If you are, ask, “Is it okay if I call back in a couple of days?”



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