

Welcome! We cannot wait to begin our 7th grade adventure with you. To help with the remote learning, we have put together the following information to help you get settled. Some of you may have picked up the packet at the Chromebook pick up day, and that is great! If you were unable to make it, don't worry! Everything that was included in the packet is in this letter.

<u>The 7th Grade Welcome Letter</u>: In this letter you will find important information like what supplies your student will need, contact information for UNCC and Pfeiffer teams, and Remind codes.

<u>Chromebook Use, Care and Technical Support Page</u>: This is the best place to start if you are having technology troubles.

<u>Submit a Help Ticket (direct link)</u>: See Chromebook Technical Support page for information on submitting and when you would need to do this. You may use this <u>link</u> to jump to that information.

<u>Course Support Videos</u>: Here you can find help on how to access Canvas, Clever, and Discovery Education

<u>Creating a Parent Account in Canvas</u>: Here you will find instructions for joining your student's canvas accounts.

<u>Back to School</u>: Have questions about remote learning and what the 2020-2021 year will look like, this is the best place to start. It provides information on a district level.

Paying Fees Online: This is where you may go and pay your student's fees, such as the \$20 technology fee. It is simple and easy to use. If you have not already done so, setting up an account is quick and free. You will need your student's school ID number so your account is linked to theirs at school. Your student should know this number. If you have any questions about K12 Payment Center, you may visit their frequently asked questions page here.

We look forward to the start of an exciting year as we embark on a new journey. If you have any questions, feel free to contact your student's teacher.

-UNCC Team:

Mrs. Rebecca Hill

Ms. Rachel Joyce

Mrs. Stephanie Blackburn

Mrs. Deanna Cox

Mrs. Heather Olear-Pratt

Ms. Jill Eudy

Ms. Kristi Jordan

Mrs. Lori McDonald Mrs. Carrie Charest