

School Social Work Services

School and Community

Resource Guide

This resource guide is intended for use by Cabarrus County Schools' student services personnel to assist families. While reasonable efforts have been taken in the preparation of this guide to assure its accuracy, neither the CCS School Social Work Department nor Cabarrus County Schools assumes any liability for any errors in, changes to, or omissions from this publication. The sharing of this information is not an endorsement. It is the sole responsibility of the individual accessing and/or utilizing services listed, to determine the effectiveness, availability or validity of a service. Individuals should check with programs to determine fees, types of insurance accepted, and eligibility criteria.



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<u>Abuse</u>

 Cabarrus County Department of Human Services (DHS)
 Cab. County DHS

 Child Protective Services - 704.920-2277 (afterhours/holidays/weekends, call the Sheriff's Dept.-704.920-3000)

 Receives and assesses reports of suspected child abuse or neglect. Reports are accepted 24 hours a day, 7 days a week, including holidays. Reports should involve children under the age of eighteen and a parent or caretaker identified as the perpetrator. Reports involving non-caretakers are generally handled by law enforcement.

 Adult Protective Services - 704.920-1400 (after hours/holidays/weekends, Sheriff's Dept. @ 704.920-3000)

 (Reports can also be made in writing) Information in the report must state: a) the adult is physically or mentally

incapacitated; b) the adult is being abused, neglected or exploited; b) the adult is in need of protection. (Guardianship) Guardianship services include assigning an individual to be a substitute decision maker for an adult incapable of making his/her own decisions.

Children's Advocacy Center (CAC) at Jeff Gordon Children's Hospital - 704.403-3000 (@CMC-Northeast) Multi-disciplinary team that address complex issues surrounding child physical and sexual abuse. Child interviews, medical examinations with medical diagnosis, and treatment and referral are used to assist children and strengthen families. <u>CAC</u>

Childhelp - National Child Abuse Hotline - 1.800-422-4453National organization that helps victims of child abuse and neglect.ChildhelpChildhelpChildhelp

Child Care/After School

KIDS: PLUS (Cabarrus County Schools) - Main Office - **704.786-5699** Before and After School Child Care - Located at each CCS elementary school. <u>KIDS: PLUS</u>

Child Care Resources - Child Care Search Line - **704.786-1024** Main Number - **704.786-1023** Child care resource and referral agency. Child Care Resources

4-H Afterschool – 704.920-3314 (Contact Afterschool Coordinator for more information)

Combines resources of 4-H and the Cooperative Extension System with community based organizations that provide afterschool programs. 4-H operates within the structure of the community based organization that sponsors the afterschool program. <u>4-H Afterschool</u>

Cabarrus Partnership for Children – 704.262-3683

Plans and administers Smart Start programs in Cabarrus County. Mission- to ensure that services in health, early education, child care and family support are available and accessible so that children enter kindergarten healthy and prepared to succeed in school. <u>Cabarrus Partnership</u>

Boys and Girls Club of Cabarrus County - 704.721-2582

247 Spring Street NW Concord, NC <u>Boys/Girls Club</u> Afterschool Program - character/leadership development, education/career development, sports, fitness, recreations, etc.)

Kings Keep Learning Center – 704.721-59407526 Ruben Linker Rd.Concord, NCKings Keep LearningAfterschool serves ages 5-12 at 13 area schools. Call to find out which schools are served.

Elite Afterschool - 704. 786-1307

4500 Motorsports Dr SW Concord, NC <u>Elite Afterschool</u> Afterschool for elementary age students.



Partial listing of area child care centers/programs

McGill Child Development Center - 704.786-6015

375 George Liles Parkway, Concord, NC <u>McGill Child Development Center</u>
 6 weeks through 5 years old; pre-kindergarten program (ages 4-5); half day program

The Sunshine House - 704.786-4105

3056 Weddington Rd. Concord, NC <u>Sunshine House</u> Infants through early school years.

Sunshine Daycare - 704.786-9012 848 Old Charlotte Rd., Concord, NC

Dixon Academy at Northeast - 704.786-1550 200 Mall Drive, Concord, NC

Logan Community Child Care Center - 704.786-8800 185 Rone Ave. South, Concord, NC 28025

Cannon Memorial YMCA - 704.795-9622

5325 Langford Ave. NW, Concord, NCWest Cabarrus BranchCannon Afterschool101 YMCA Drive, Kannapolis, NCKannapolis Branch704.939-9622Cannon AfterschoolAfter School Care (Membership Requirements)

La Petite Academy - 704.786-1517 3505 South Ridge Ave., Concord, NC LaPetite Academy 6 weeks to 12 years old

Clothing/Thrift Stores

Habitat Cabarrus ReStore – 704.786-4000 2802 S. Cannon Blvd., Kannapolis, NC

CVAN's Cool Used Stuff – 704.721-9020 543 Concord Pkwy. North, Concord, NC

Mt. Pleasant UMC Clothing Room - 704.436-8845 1260 College St., Mt. Pleasant, NC 3-6 p.m. (Tues & Thurs.)

Goodwill Industries Thrift Store – 704.782-0829 5511 Poplar Tent Rd., Concord, NC

Goodwill Industries Thrift Store – 704.938-2218 1806 South Cannon Blvd., Kannapolis, NC

Carolina Value Village – 704.938-9482 912 S Cannon Blvd., Kannapolis, NC

United Veterans Thrift Store – 704.938-0715 1504 North Cannon Blvd., Kannapolis, NC

The Salvation Army Thrift Store – 704.788-2055 2901 Cloverleaf Parkway, Kannapolis, NC



Cooperative Christian Ministry (CCM)*

246 Country Club Dr., Concord, NC - 704.786-4709 (Main Number) <u>CCM</u> Call program/service for specific eligibility criteria/availability of Spanish speaking staff.

Hunger Fighting Programs include Food Pantries and Samaritan's Table evening meal

Financial Program may provide assistance to avoid utility cut-off, eviction or foreclosure; to avoid loss of heating or cooling or to avoid the absence of life sustaining medications. Clients must demonstrate either the ability to maintain or a plan for sustainability as part of their responsibility for the assistance provided. Referral agreement must be honored by the client to participate in counseling/training experiences that will prepare them to hopefully avoid future crises.

CCM Homelessness Programs Call the main CCM number for specific program contact info.*

Mother and Children's Housing Ministry*

Eligibility- women and children (usually no male children over 5th grade) – Will need to speak with the Director for more information.

My Father's House Ministry*

Eligibility: Families (men/women/ children) will need to speak with the Director for more info. This ministry partners with area churches to provide shelter. Offers case management, meals, family day center

Project Independence* - A Teaching Housing Program

Eligibility: must be working. This is a type of transitional housing program; the important step between emergency shelter and permanent supportive housing

Crisis Assistance

Baptist Sharing House -704.788-6507

117 Peachtree St., Concord, NC Provides assistance with food and clothing. Faith-based component. Call to set up appointment (English or Spanish)

Salvation Army - 704.782-7822

216 Patterson Ave., Concord, NC Crisis assistance and casework with emergency needs (lodging, food, rent, utilities, water, heat, clothing, etc.)

Operation Breadbasket - 704.784-2581 (Located in the House of Hope)

59 Chestnut Dr. SW, Concord, NC Food pantry and clothing assistance. Outreach Ministry of First Missionary Baptist Church

American Red Cross -704.782-9022

167 Union St. S., Concord, NC Disaster relief, support for military families, lifesaving blood, health and safety services, international services.

Concord First Assembly Urban Ministries - 704.782-8535

Crisis Distribution Center-Assistance with food, resource counseling (faith-based component)

Harrisburg Crisis Assistance Ministry/Food Pantry – 704.455-2311

For Harrisburg residents **only**. Assistance with food utilities, gas, etc. for qualifying residents (faith based component)

Mount Pleasant Food Ministry – 980.621-8634 8615 Park Dr., Mt. Pleasant, NC For Mt. Pleasant residents <u>only.</u> Assistance with food; also financial help thru a local fund for rent and utility payments by appointment only



Department of Human Services*

1303 S. Cannon Blvd., Concord, NC - 704.920-1400 - Main Number <u>Cab. County DHS</u> Call program/service for specific eligibility criteria/availability of Spanish speaking staff.

Child Protective Services - 704.920-2277 (afterhours/holidays/weekends, call the Sheriff's Dept.-704.920-3000)

Receives and assesses reports of suspected child abuse or neglect. Reports are accepted 24 hours a day, 7 days a week, including holidays. Reports should involve children under the age of eighteen and a parent or caretaker identified as the perpetrator. Reports involving non-caretakers are generally handled by law enforcement

Crisis Intervention Program (CIP)

Federally funded program that provides assistance to eligible households that are in a heating or cooling related emergency. The goal of the CIP program is to help families stay warm in the winter and cool in the summer. Benefits may vary based upon the amount needed to alleviate the crisis. An eligible household may receive assistance more than one time during the State Fiscal Year (July through June). In addition to the Crisis Intervention Program, DHS offers one-time heating assistance through its

Low Income Energy Assistance Program (LIEAP).

Low Income Energy Assistance Program (LIEAP)

Federally funded program that provides for a one-time vendor payment to help eligible households pay their heating bills. Only households containing an elderly person age 60 and above or a disabled persons receiving services through the Division of Aging and Adult Services (DAAS) are eligible to potentially receive benefits from December 1st - January 31st or until funds are exhausted. Any household can potentially receive benefits from February 1st - March 31st or until funds are exhausted.

Refugee Assistance Program

Two service areas (1) *Refugee public assistance*. Cash and medical assistance. Refugees are eligible for up to eight months after arrival in the USA. Eligibility criteria are similar to the state's Medicaid and TANF programs. (2) *Refugee social services*. Includes employability services (help preparing for, obtaining and keeping a job), case management and other services such as English Language Training, interpreter services, citizenship preparation and orientation to the community

Day Care Assistance - *Call the Child Day Care Line at the DHS main number* Provides subsidized child care assistance to income eligible families. Contact the Child Day Care Line for an accurate assessment of family eligibility

Emergency Assistance

Families who are experiencing a financial emergency may be eligible for financial help to pay for housing/utilities. Must meet the this criteria: must have a child who lives with a relative participating in Work First and who meets the age limit for Work First cash assistance; total income must be at or below 200% of poverty level; the family's statement is acceptable for citizenship and identity unless it is questionable. If there is doubt, verification may be requested. Counties have the discretion to set more restrictive requirements, but not requirements that are more lenient.

Problem Pregnancy (Health Support Services) Contact the Adult Services Line at the DHS main number.

Provides individuals with the needed help and support in solving medical, social, educational and psychological problems associated with unplanned pregnancies. Services include counseling and information.. Payment for up to six months of residential care and services, regardless of age or marital status for the expectant mother who is unable to remain in her own home during the prenatal period.



Adult Protective Services - 704.920-1400(after hours/holidays/weekends, Sheriff's Dept. @ 704.920-3000)

(*Reports can also be made in writing*) Information in the report must state: a) the adult is physically or mentally incapacitated; b) the adult is being abused, neglected or exploited; b) the adult is in need of protection.

(Guardianship) Guardianship services include assigning an individual to be a substitute decision maker for an adult incapable of making his/her own decisions.

Economic Services

Assistance with medical and nutritional services as well as cash assistance. Services include Medicaid for Families and Children; NC Health Choice for Children and Medicaid for Adults; Special Assistance; Work First; and Food and Nutrition Services.

Cabarrus County Transportation Services (DHS) - 704.920-1400

Provides transportation during normal business hours, six days a week, for eligible citizens of Cabarrus County. Several programs are available to assist the community and will cover the cost for transportation, Medicaid will cover transportation to doctor appointments and pharmacy visits (for Rx pickups only). Work First Family Assistance program covers transportation to job searches and to work for a certain amount of time.

Domestic Violence-Rape Crisis-Sexual Assault-Abuse

CVAN - 704.788.2826 (24 Hour Hotline) 704.788-1108 (Business Line)

Services include 24 hour hotline, court advocacy, shelter, walk-in center, peer counseling, children's program, teen program (*curriculum offered in area schools*), support groups. Access to Spanish speaking advocate. <u>CVAN</u>

National Domestic Violence Hotline

Provides 24 hour support through advocacy, safety planning and resources. <u>National DV Hotline</u> **1.800-799-7233** - Hotline **1.800-787-3224** (TTY) Teletypwriter, a device to assist individuals with hearing or speech difficulties

Children's Advocacy Center (CAC) at Jeff Gordon Children's Hospital - 704.403-3000 (@CMC-Northeast)

Multi-disciplinary team that address complex issues surrounding child physical and sexual abuse. Child interviews, medical examinations with medical diagnosis, and treatment and referral are used to assist children and strengthen families. CAC

Childhelp - National Child Abuse Hotline - 1.800-422-4453

National organization that helps victims of child abuse and neglect. Childhelp



Educational Resources

Cabarrus County SchoolsEducation Center - 704.786-61914401 Old Airport Rd., Concord, NCCabarrus County Schools

Partial listing of CCS departments/programs (for complete listings, visit the CCS district homepage)

Exceptional Children's Program – 704.262-6118

Programs that serve, support and advocate for students with special needs. For information about services at a specific school, contact the school's EC department chairperson.

Student Services – 704.786.6191 Student Services

School Social Work Services <u>School Social Work</u> School Counseling Bullying and Harassment Family Education School Health Athletics Magnet Programs Student Enrollment Student Transfers Emergency Management McKinney-Vento Homeless Education

Long School – 704.784-3614

310 Kerr St. NW, Concord, NC Head Start - A federally funded national program that promotes school readiness NC Pre-K (formerly More at Four) – Program designed to provide high quality educational experiences to enhance school readiness for eligible three or four year olds. Programs on CCS campuses are located at Irvin, Winecoff, Rocky River and Furr elementary schools (applications available at Long School)

Mary Frances Wall Center - 704.782-5712

3801 Highway 601 South Concord, NC 28025(1) Pre-School Program for 3, 4 and 5 year old children and grandchildren of CCS employees(2) Exceptional Children's Pre-School Services for 3, 4 and 5 year old children who reside in the district.

The Glenn Center- 704.793-1736 (By referral only)

120 Marsh Ave., Concord, NC *Opportunity School (high school and middle school)*Alternative school setting designed to revitalize, re-engage and empower students. *W.O.R.K.S. Program -704. 723-9166*Alternative special education program (grades 6-8) for students with emotional and behavioral challenges.

ESL Welcome Center - 704.723-9137 (located at Winkler MS)

Serves as a portal to register new English as a Second Language students. Information about local ESL classes for adults whose native language is not English may be available.

Performance Learning Center (PLC) - 704.795-7074

133 Stonecrest Circle SW, Concord, NC

Non-traditional magnet high school that uses a blend of online and traditional learning experiences.



Child Nutrition Program – 704.784-5136 (main office receptionist)

A program, whose mission is to assist in educating students to make healthier food choices for life. Nutritious foods of high quality are served by food service professional each day.

Cabarrus-Kannapolis Early College High School – 704.260-0227

The aim of the Early College model is to graduate students who earn a high school diploma as well as two years of transferable college credit or an associate degree all at no cost to their families. The target population for early colleges is first generation college-goers, those at-risk of dropping out or other historically underserved populations. Located on the south campus of Rowan Cabarrus Community College.

Cabarrus Early College of Technology

The Cabarrus Early College of Technology, known as Cabarrus Tech, will be a STEM Early College with a focus on engineering and computer science. Students' course work and activities will revolve around these themes. While at Cabarrus Tech, students will have the ability to earn the Associate in Science, the Associate in Arts, or the Applied Associate in Science. Students can pursue their interest in Computer Integration Technology, Construction Management Technology, and Electronic Engineering Technology.

Alternative Education/Learning Programs

Rowan Cabarrus Community College (RCCC) – 704.216-7222 (main switchboard)

Includes associate degree programs. Adult Basic Education Program (free) & General Education Program (\$) Cloverleaf Center (Cosmetology) 988 Cloverleaf Plaza, Concord, NC (**704.792-9788**) South Campus 1531 Trinity Church Rd., Concord, NC (**704.216-7222**) North Campus - 1333 Jake Alexander Blvd. South Salisbury, NC (**704.216-7222**) R³ Center – 200 West Ave. Kannapolis (**704. 216-7201**)

Central Piedmont Community College (CPCC) - 704.330-2722 (Customer Service Center)

NC Back to Work (Call customer service center for information)

Provides short term job training and/or retraining to North Carolinians who are unemployed or have exhausted unemployment benefits. Two programs – Automotive and Construction. If all eligibility requirements are met, an individual could receive free tuition, books and supplies, as well as help with potential job placements/ resume writing. **REACH IT Scholarship Initiative** (*Call* **704.330-4233** *for information*)

Information Technology(IT) scholarship initiative for long-term unemployed and underemployed mid-level professionalschance to receive a training scholarship in either health information technology or information technology.

Stanly Community College - 704.982-0121 (Albemarle Campus)

141 College Drive, Albemarle, NC Includes associate degree programs. Offerings include adult high school classes to earn a high school diploma. Full credit for units already completed in high school. Classes are free. Coursework can be completed on one of the campuses or online.

Tarheel ChalleNGe Academy - 1.800-573-9966 or 910.525-5520

600 North Main St., Salemburg, NC Part of the National Guard Youth Challe*NG*e program. Quasi-military program for high school students who have dropped out or been expelled.

North Carolina Job Corps Centers

No cost education/career technical training program administered by the U.S. Department of Labor that helps young people ages 16-24 improve the quality of their lives through career technical and academic training. **Kittrell Job Corps Center- 1.252-438-6161** 1096 U.S. Highway 1 South, Kittrell, NC **Lyndon B. Johnson Job Corps Civilian Conservation Center 1.828-524-4446** 3170 Wayah Road, Franklin, NC



Oconaluftee Job Corps Civilian Conservation Center 1.828.497-5411 502 Oconaluftee Job Corps Road, Cherokee, NC Schenck Job Corps Civilian Conservation Center 1.828-862-6100 98 Schenck Drive, Pisgah Forest, NC

Home and Private Schools

Division of Non-Public Education - *1.919-733-4276* Division of Non-Public Education Impacts non-public schools and the quality of education received by their students.

Visit the NC Department of Public Instruction's alternative learning website for more information

Food Banks/Pantries

Cooperative Christian Ministry- 704.786-4709

246 Country Club Dr., Concord, NC Hunger fighting programs include Food Pantries and Samaritan's Table evening meal

Harrisburg Crisis Assistance Ministry/Food Pantry - 704.957-8629

4560 Hwy 49 South, Harrisburg, NC 10a.m.-1p.m. For Harrisburg residents <u>only</u>. Assistance with food utilities, gas, etc. for qualifying residents (faith based component) Bring proof of residence/license & complete 1 page app on site, will serve family every 30 days

Mount Pleasant Food Ministry - 980.621-8634

8615 Park Dr., Mt. Pleasant, NC Assistance with food; also financial help thru a local fund for rent and utility payments- *by appointments only* For Mt. Pleasant residents *only*.

Concord First Assembly Urban Ministries - 704.782-8535

280 Concord Parkway S Concord, NC 1-4:30p.m.(Tues.) 11a.m.-2:30p.m.(Fri.) Crisis Distribution Center- Assistance with food, resource counseling (*faith-based component*)

Baptist Sharing House -704.788-6507

117 Peachtree St., Concord, NC 8-11a.m.

Provides assistance with food and clothing. Faith-based component. Call to set up appointment (Eng or Span) Can provide assistance every 3 months; no appointment for first visit, otherwise, call during hours of operation; need proper identification (driver's license and/or SS # for adults and SS # and birth certificate for children

Operation Breadbasket - 704.784-2581 (Located in the House of Hope)

212 Broad Dr. SW, Concord, NC 10-11:45 a.m. M/W/F Food pantry and clothing assistance. Outreach Ministry of First Missionary Baptist Church

Kannapolis Food Pantry/Joseph's Closet - 704.933-2631

1100 Pine St. Kannapolis, NC 9-11:30a.m. Saturday

Kannapolis residents <u>only</u>. Grocery items, nonperishable food items. Perishable food items from SYSCO and Second Harvest Food Bank. Valid driver's license or SS card; proof of address to show Kannapolis residency(ex. utilitity bill, rent receipt)

Cupboard of Love Food Pantry - 704.782-1423

273 Hwy 49 South Concord, NC (Westford United Methodist Church) 9a.m.-12p.m. Saturday Limited to first 30 families or 12:00 p.m., whichever comes first. Serves Cabarrus County



North Kannapolis Baptist Church Food Pantry - 704.933-2125

312 Locust St. Kannapolis, NC 9a.m. -1p.m. Wednesday Serves Rowan and Cabarrus Counties

Feed the Souls Pantry - 704.888-2653

12700 Idlewild Rd. Midland, NC (Bethel United Methodist Church) 9 am-12 pm 2nd Saturday of the month Serves Cabarrus County

Christian Hearts Food Pantry - 704.782-0187

5340 Flowes Store Rd. Concord, NC (Oak Ridge Baptist Church) 5:30-7p.m. T-Th Refrigerated and non-perishable food items. Serves Cabarrus County

New Life Baptist Food Pantry - 704.782-6215

1281 Biscayne Dr. Concord, NC Call to confirm current hours of operation

The Salvation Army of Cabarrus County - 704.782-7822

216 Patterson Ave. Concord, NC 8:30 -11:30a.m., 1:00-2:00p.m. M-F Will provide emergency food boxes for individuals and families. Personal interview with client; type of help or referral is based on evaluation of need.

C & F Ministry- Seeds of Blessings - 704.788-4726

265 Manor Ave. Concord, NC (C & F Ministries) Call to confirm current hours of operation. Serves Cabarrus County

Big Elm Ministries – 704.933-5862

905 McKnight St. Kannapolis, NC 9:00a.m.-12:00p.m. 1st and 3rd Thurs. of the month First time, call/come in prior to the food bank hours to complete an application. Also offer a small diapers and wipes ministry

Food pantries often rely on donations and funding from the community, therefore distribution schedules and the availability of food items may be subject to change. Call in advance to get specific information. Some Food Pantry listings can also be found under 'Crisis Assistance, DHS and CCM.

Hispanic Resources

General Information

LaNoticia – The Spanish Language Newspaper/Online - 704-568-6966 5936 Monroe Road, Charlotte, NC 28212 www.lanoticia.com

Latin American Coalition - 704.531-3848

Promotes full and equal participation of all people in the civic, economic and cultural life of North Carolina through education, celebration and advocacy. 4938 Central Ave., Charlotte, NC www.latinamericancoalition.org

Casa Internacional (International House) - 704.333-8099Immigration Law Clinic - 704.405-09621817 Central Ave. Charlotte, NCInternational House

Non-profit organization-promotes international understanding and serves immigrants in need. Foreign language conversation hours, cultural events, international book club, citizen diplomacy programs, international women's group, language classes, free citizenship workshops, legal services for low-income immigrants



Catholic Social Services of the Diocese of Charlotte – 704.370-3219

Immigration and Citizenship Services Services

International Center for Community Development- 704.795-3535

418 Kerr St., Concord, NC

Main focus is education. Also mobilizes the Hispanic community and serves as a relay point for information; incorporates community outreach activities by partnering with local organizations; provides parenting classes to new parents; and has a club for teenagers that focuses on community service.

Forest Hill United Methodist Church - 704.782-1109; 704. 906-0877

265 Union St. N, Concord, NC Latino Ministry. Latino Health Clinic

Counseling Services

Max Nunez, MA – Psychologist - 704.544-1617 2315 Randolph Rd., Charlotte, NC

Laura Skinner, PhD – Psychologist - 704.892-2254 21300 Catawba Ave., Cornelius, NC

Roger Fernando Suclupe, MSW, LCSW – 704.618-4189 4351 Main St., Suite 204 Harrisburg, NC

St. Joseph Catholic Church - 704.932-4607

108 St. Joseph St., Kannapolis, NC Faith-based, bilingual. Includes spiritual advice and counseling and parish nurse ministry

Programa Confianza - 704.432-2466

Offers counseling services, education, and intervention for Latin American women who are victims of domestic violence (*in English and Spanish*). Provides community referrals and a job bank. Access to Spanish language translators. *For Charlotte and Mecklenburg County residents.*

Legal Assistance/Immigration Information

Attorney Referral Service - 704.566-4757 (Servicios Latinos) Charlotte, NC

Kuck Immigration Partners - 1.866-286-6200Charlotte, NCwww.immigration.net

Mexican Consulate - 704.394-2190

4424 Taggart Creek Rd., Charlotte, NC Information/services related to passports and identification papers.

Attorney Cynthia Aziz (Aziz Law Firm) – 704.347-1808

Charlotte, NC Immigration and Nationality Law



Housing Resources

City of Concord - U.S Department of Housing and Urban Development (HUD) 704-920-6100

238 Harold Goodman Circle, Concord, NC <u>City of Concord Housing Dept.</u>

- Public Housing Provides decent, safe rental housing to eligible low income families, the elderly and persons with disabilities.
- Housing Choice Vouchers (formerly Section 8) Opportunity for low income families to lease privately owned rental housing.

Habitat for Humanity – Cabarrus County 704.786-4001

8 Church St. S., Concord, NC <u>Habitat Concord</u> Organization that works with partner families to build safe, decent, affordable housing. Visit www.habitatcabarrus.org for more information.

City of Concord Affordable Housing Programs – Eligibility requirements. Affordable Housing

- Down Payment Assistance Program **704.920-5122**
- New Construction 704.920-5147
- Owner Occupied Housing Rehabilitation 704.920-5122
- Emergency Repair 704.920-5122

Prosperity Unlimited, Inc. 704.933-7405 (formerly Cabarrus County Community Development Corporation) 1660 Garnet St., Kannapolis, NC Prosperity Unlimited

Provides a continuum of programs to assist individuals or families increase their chances of living in more safe, decent affordable housing or one day owning their own home. Includes financial literacy and homebuyer education workshops.

Legal/Government

Legal Aid of North Carolina – Concord Office - 704-786-4145

785 Davidson Drive NW, Concord, NC Legal Aid-Concord Office

Provides legal assistance in civil matters (non-criminal matters), to eligible, low-income clients who have problems with their basic needs.

NC Lawyers Referral Service – 1.800.662-7660

Nonprofit public service sponsored by the NC Bar Association Foundation. Referrals are made to attorneys who are in good standing, able to answer legal questions and if necessary, will provide representation. Referrals <u>are not</u> made for pro bono, or low cost legal services. <u>NC Lawyer Referral Service</u>

NC Foreclosure Prevention Fund – 1.888.623-8631 Call for eligibility information.

www.NCForeclosurePrevention.gov

Helps NC homeowners who are struggling to pay a mortgage due to the loss of a job or other temporary financial hardship that occurred after January 1, 2008. If your goal is to obtain employment that will enable you to keep your home, you could receive temporary assistance at no cost while searching or training for a new job.

NC Court System (Cabarrus County) – 704.262-5500 (Main Number) NC Courts - Cabarrus

Clerk of Superior Court – **704.262-5500** Custody Mediation – **704.262-5514** District Attorney – **704.262-5510** Juvenile Court Counselors – **704.786-5611** Magistrate – **704.262-5519**

Other

Register of Deeds – **704.920-2112** Sheriff's Department – **704.920-3000** City of Concord Police Department – **704.920-5000**



Lesbian/Gay/Bi-Sexual/Transgender

LGBT Community Center - 704.333-0144

2508 N. Davidson St., Charlotte, NC Promotes diversity, acceptance and visibility of the LGBT community.

Gay and Lesbian Switchboard of Charlotte – 704.535-6277

820 Hamilton St., Charlotte, NC Provides telephone information and referral and peer counseling to gay, lesbian, bisexual, transgender, and questioning community.

Time Out Youth - 704.344-8335

1900 The Plaza, Charlotte, NC <u>Time Out Youth</u>

Support, advocacy and education for lesbian, gay, bisexual, transgender, and questioning youth and their allies, ages 13-23 in Charlotte and surrounding areas.

Medical Assistance (Physicians/Clinics/Insurance)

CMC-NorthEast - 704.403-3000

920 Church St. North, Concord, NC Carolinas Healthcare System-Northeast

- Provides inpatient and outpatient hospital care. Emergency/Trauma care available.
- ASK FIRST 704.783-1275 Free service to access health information, doctors, etc.
- Jeff Gordon Children's Hospital Friendly environment for pediatric patients and their families

Cabarrus Health Alliance - 704.920-1000 704.920-1265 (Spanish)

300 Mooresville Rd., Kannapolis, NC <u>Cabarrus Health Alliance</u> Public healthcare.

Community Free Clinic - 704.782-0650

528 Lake Concord Rd., Concord, NC <u>Community Free Clinic</u> Services include Night Clinic; Dental Clinic; Pharmacy Collaborations. To be eligible, an individual must be enrolled in the Community Care Plan at DSS (704.920-1400)

Community Care Plan of Southern Piedmont- 704.262-1040

845 Church Street N. Suite 204, Concord, NC

Helps primary care providers with managing the health care needs of the Medicaid and uninsured populations; collaborates with community physicians, hospitals, health departments and DSS. Serves Cabarrus, Rowan and Stanly counties.

Community Care Plan (Cabarrus) - 704.920-1400, 704-920-1436 or 704-262-1060

For residents who do not have private insurance, are not eligible for Medicare or Medicaid benefits and who meet income requirements. <u>Community Care Plan-Southern Piedmont</u>

InsureKidsNow.gov - 1-877 KIDS NOW (1-877-543-7669)

Affordable health insurance; Medicaid or CHIP (Children's Health Insurance Program) Insure Kids Now

NeedyMeds - www.needymeds.org

Information resource devoted to helping people in need find assistance programs to help them afford their medications/costs related to health care.



Cabarrus Family Medicine Call locations for more information about services. Locations: Concord - 704.786-6521 270 Copperfield Blvd. Suite 102, Concord, NC Harrisburg - 704.455-6521 4315 Physicians Blvd. Suite 101, Harrisburg, NC Kannapolis - 704.938-6521 4949 Professional Park Dr., Kannapolis, NC Mt. Pleasant - 704.436-6521 8560 Cook St. Mt. Pleasant, NC Poplar Tent - 704.782-1955 5641 Poplar Tent Rd., Concord, NC

Cabarrus Pediatrics Locations: Concord - 704.403-7720 66 Lake Concord Rd., Concord, NC Kannapolis – 704.403-7735 543 Jackson Park Rd., Kannapolis, NC

Concord Children's Clinic - 704.784-1010 1040 Vinehaven Drive NE, Concord, NC

Christopherson Family Medicine – 704.403.2680 845 Church St. North, Concord, NC

Grace Medical Center – 704.933-2101 2317 Concord Lake Rd., Concord NC

Harrisburg Family Physicians - 704.863-6970 12170 University City Blvd., Harrisburg, NC

Logan Family Medicine – 704. 792-2242 298 Lincoln St. SW. Concord, NC

McGill Family Medicine - 704.792-2242 202 McGill Ave. NW Concord, NC

China Grove Family Medicine - 704-855-5200 308 E. Centerview St. China Grove, NC

Midland Family Medicine - 704.888-3702 12925 S. US Hwy. 601, Midland, NC

Piedmont Pediatrics - 704.403-4650 Gateway Medical Office Building 1085 Northeast Gateway Ct., Concord, NC

Rocky River Pediatrics – 704.455-5565 5427 Highway 49 South, Harrisburg, NC

Suburban Pediatrics – 704.403-7740 3396 Cloverleaf Plaza, Kannapolis, NC



Weddington Internal Medicine and Pediatrics – 704.403-7700 3020 Weddington Rd., Concord, NC

Winecoff Family Practice - 704.262-7901 304 Winecoff School Rd., Concord, NC

Carolinas HealthCare Urgent Care – Cabarrus 704.403-9050 1090 Northeast Gateway, Concord, NC 8:00 a.m. – 8:00 p.m. Sunday-Saturday

FastMed Urgent Care – 704.886-1780 391 George Liles Parkway, Concord, NC 8:00 a.m. – 8:00 p.m. M-F; 8:00 a.m. – 4:00 p.m. Sat. & Sun.

General Dentistry - check to determine type of insurance accepted (ex. Medicaid, Health Choice)

South Ridge Pediatric Dentistry- 704.938-8523 1843 South Ridge Ave. Kannapolis, NC

Candace Crowe – 704.932-5000 1706 South Main St., Kannapolis, NC

Henry Duncan – 704.933-2116 814 Sloop Ave., Kannapolis, NC

Bobby Gibbs 704-938-4616 281 South Cannon Blvd, Kannapolis, NC

Mark Icard 704-455-5003 5500 Highway 49 South, Harrisburg, NC

Patricia London - 704-782-1012 213 Church St. NE Concord, NC 213

Michael Morton - 704-938-3189 201 Security St. Kannapolis, NC

Patricia Stainback - 704-720-0692 798 Church St. North Concord, NC

Dr. Gary Cooper – 704.567-5955 Spanish speaking 5232 Albemarle Rd. Charlotte, NC

Forrest Norman and Will Summerville - 704.540-5400 12925 Highway 601 South Suite 200, Midland, NC (East Charlotte/Midland)

Cabarrus Health Alliance -704-920-1070 300 Mooresville Rd., Kannapolis, NC Medicaid, NC Health Choice and Private Insurance. Sliding scale fee scales based on financial eligibility for the uninsured (Cabarrus County residents)



Orthodontists

Malone-Trahey and Simon 704-784-3611 845 Church St. N Suite 301 Concord, NC

Concord Braces – Blacker Orthodontics – 704.707-4056 1028 Lee Ann Dr. NE, Suite 300 Concord, NC

Vision

Sight for Students http://www.sightforstudents.org/ A Vision Service Plan program that provides free exams and glasses to low income, uninsured children. Child must meet certain criteria, including no enrollment in Medicaid or other vision insurance. *Check with school health nurses for more information.*

Carolina Pediatric Eye Specialists - **704-795-5588** 1025 Vinehaven Drive Concord, NC

Concord Lion's Club - 704.920-1400 Must contact DSS social worker for the blind. Provides support and assistance to persons who may be unable to pay for examinations or glasses.

Cabarrus Eye Center - 704.782-1127 201 LePhillip Ct., Concord, NC

Lenscrafters - 704.721-5522 1480 Concord Parkway Concord, NC (Carolina Mall)

Medical Eye Care 704.920-1400 (Department of Human Services) Provides eye care services to individuals with limited income. If an individual does not qualify for this service, a referral to the Lion's Club may be made.

MyEyeDr - 704.782-0677 584 N. Church St., Concord, NC

NC Foundation for Public School Children (NCFPS) – eyeglasses, shoes, school supplies and other basic needs <u>NC Foundation for Public School Children</u>

Mental Health Resources

(includes individual therapy, out of home placements, residential/day treatment, substance abuse)

Psychological and Behavioral Health @ Cabarrus Family Medicine - 704.786-6521270 Copperfield Blvd., Concord, NCCabarrus Family Medicine-Psych & Beh.Part of the Carolina's HealthCare System

Northeast Psychiatric Services - 704.403-1800 380 Copperfield Blvd., Concord, NC <u>Northeast Psych.</u> Harrisburg Location – 704.454-7268 5427 North Carolina Hwy. 49 Harrisburg, NC Part of the Carolina's HealthCare System Alcohol/Substance Abuse Services include online Substance Abuse Educational Tool for parents



McCombs Counseling, Consulting and Training, Inc. - 704.933-0007

608 McCombs Ave., Kannapolis, NC McCombs

Outpatient mental health practice; physical, sexual and substance abuse; children of alcoholics and codependency; adolescent issues, anxiety and depression; eating disorders; emotional and behavioral problems; psychological testing; attention deficit disorder

Family Enrichment Center 704.786-4503

236-D LePhillip Ct., Concord, NC

Daymark Recovery Services – Cabarrus Center - 704.939-1100 (Mobile Crisis 704.635-8082)

284 Executive Park Dr. Suite 100, Concord, NC8a.m.-8p.m. M-FDaymarkServices include substance abuse outpatient treatment (and intensive outpatient treatment) mental health outpatient
treatment, mobile crisis management servicesBarnapolis Crisis Recovery – 704. 932-3321

1309 S. Cannon Blvd., Kannapolis, NC

Cardinal

Cardinal Innovations Healthcare Solutions (formerly PBH) 1.800-939-5911 (Access, Crisis Helpline) 4855 Milestone Ave., Kannapolis, NC **Cardinal Innovations** Community Operation Center (Main Office) 704.721-7000 245 LePhillp Ct. Concord, NC Information, referrals to community organizations, seek help or advice in a crisis; telephone assessments, enrollment for mental health, intellectual and other developmental disabilities, and substance use/addiction services; crisis intervention by telephone or arrange for an emergency face-to-face clinical assessment related to a crisis. There are two Crisis Recovery Centers under the Cardinal Innovations Healthcare Solutions umbrella-one in Kannapolis and one in Monroe. Daymark Recovery Services operates both centers. The centers are open 24 hours a day. Behavioral Assessment Services, PLLC - 704.788-8508 301 Medical Park Dr., Concord NC – Outpatient individual/ family therapy, group therapy, psych. testing, consulting. Behavioral Health and Consulting Psychology, PLLC - 704.706-9218 37 Market Street SW, Concord, NC Outpatient individual and family therapy. Behavioral Health Cano Family Services, PLLC - 980.621-8401 2201 Cannon BLVD, Kannapolis, NC Outpatient individual and family therapy, Triple P, SPANISH SPEAKING Carolina Behavioral Medicine, PA - 704.659-3541 1036 Branchview Dr. NE, Concord NC – Individual, Family and Group therapy, psychological testing. Carolina Counseling, Inc - 704.786-4503 or 704.721-0000 900 Copperfield Blvd, Concord NC Carolina Counseling Individual and family counseling, group counseling, School based counseling. Center for Emotional Health - 704.785-8282 280 Executive Park Dr., Concord NC - Center for Emotional Health Outpatient individual, family and group therapy, medication management. Coastal Carolina Counseling Center, PA 704.806-3638 984 Copperfield Blvd NE, Concord NC MindMatters Hypnosis & Counseling, Inc 704.796-8442 250 Branchview Dr., NE, Concord NC 28025 MindMatters Individual outpatient counseling.



Behavioral Health Centers (Carolinas Medical Center) - 1.800.418-2065 24 hr. Call Center

www.behavioralhealthcenters.org/

CMC-Randolph 704-444-2400 or 1.800-418-2065

501 Billingsley Road, Charlotte, NC

Child and Adolescent Services

Child and adolescent inpatient program; separate units for children (ages 4-12) and adolescents (ages 13-17) *Part of the Carolina's HealthCare System*

Hospice and Palliative Care of Cabarrus County - 704.935-9434

5003 Hospice Lane, Kannapolis, NC Hospice

Counseling services include individual and family grief counseling for children and teens; grief support groups are available to those who have experienced the death of a loved one more than 3 months prior to attending; WINGS2SOARCAMP(annual grief camp held at a local facility each summer (ages 6-16)

Presbyterian Samaritan Center - 704.554-9900

5203 Sharon Road, Charlotte, NC <u>Presbyterian Samaritan</u> Psychological, Pastoral and Career Counseling. Services for children, adolescents and families. Faith based.

Genesis – A New Beginning – 704.720-7770

241 N. Church St. Concord, NC <u>Genesis</u> Drug and alcohol rehabilitation for adults, 18 and over. DWI Assessments; Domestic Violence and Anger Management counseling services.

McLeod Addictive Disease Center, Inc. - 704.332-9001 or 704.782-3131

300 Copperfield Blvd. Suite 105, Concord, NC Substance abuse treatment McLeod

Behavioral Health (Presbyterian Healthcare) - 704-384-4255 or 1-800-786-1585 (24 hr. Access Line)

www.presbyterian.org Child and Adolescent Programs Inpatient Treatment, Partial Hospitalization, Presbyterian Academy) Psychiatric Services Presbyterian Psychiatric Associates 704.384-1246 1900 Randolph Road Suite 800, Charlotte, NC Psychiatric and counseling services; inpatient and outpatient Presbyterian Rehabilitation Center Charlotte - 704-316-1900 (Additional locations) 125 Baldwin Avenue, Suite 100, Charlotte, NC 28204 Outpatient psychological services

Monarch-Piedmont Region Behavioral Health Services - 866.272-7826

350 Pee Dee Ave. Suite A., Albemarle, NC <u>Monarch</u> Services include: Day Treatment (ages 11-21); Outpatient Therapy and Psychiatric Services (children and adults); Intensive In-Home Services (ages 4-20)

Youth Villages – 704.262-1320

363 Church St. North, Suite 200 Concord, NC (The Old Creamery) Youth Villages

Offers intensive in-home services using Multisystemic Therapy (MST). Targets children, ages 12-17, who display serious antisocial behaviors and are at-risk of placement out of the home due to their behaviors. Lifeset Program – Target ages 16-22, provides support as foster care, unaccompanied and other vulnerable youth transition to adulthood (education, housing, employment, budgeting, community resources, healthy living)



Omni Visions, Inc. - 704-549-1014

Piedmont/Mountain (NC) Regional Office

8430 University Executive Park Drive , Suite 606, Charlotte, NC

www.omnivisions.com Multi-state placement agency; therapeutic foster care; Children served by Omni Visions are in state custody due to abuse, neglect, unruly, or delinquent behaviors, extensive medical issues or significant behavioral and emotional needs. Primary focus is to support the family in overcoming barriers that hinder both the child's development and the ongoing operation of a positive family system.

Children's Hope Alliance (Merger of Barium Springs & Grandfather's Home) - 1.800-320-4157

P.O. Box 1, Barium Springs, NC (Barium Springs campus) 704.872-4157 156 Frazier Loop, Statesville, NC 158 Grandfather Home Drive (Grandfather Home campus) 828.898-5465 Banner Elk, NC Programs offered include adoption/post adoption services; therapeutic foster care; locked psychiatric residential treatment facility (ages 12-18); unlocked psychiatric residential treatment facility providing Treatment Alternatives for Sexualized Kids (TASK) <u>https://www.childrenshopealliance.org/</u>

Thompson Child and Family Focus - 704.536-0375 (Main Campus #)

Thompson Child and Family Focus

Services to children up to 18 years old.with a range of challenges, from severe cases of abuse and neglect to situations where families lack the tools to provide quality care and education. PRTF(psychiatric residential treatment facility) Foster Care, IIH(intensive in-home), Outpatient services.

Creative Counseling and Learning Solutions - 704.422-5964

Individual – (children, adolescents, adults), couples and family counseling <u>Creative Counseling</u>

Church of God Children's Home of North Carolina - 704.788-1164

3485 Orphanage Circle, Concord, NC Faith-based. Church of God

Programs include: Residential (children are placed privately or through DSS, ages 4-21years); Teen Mother/Baby (counseling, parenting classes, education opportunities, life skills training and employment opportunities, licensed for ages 0-21 years); Independent Living (STAR) /Steps to Adult Responsibilities (residents begin learning life skills when they turn 17 years old, STAR offers case management and independent living skills for young men and women, ages 18-21 years); Foster Care (recruit, place children and supervise foster homes, continuum of services provided that complement the residential program)

The Crossnore School - 1.828-733-4305

100 DAR Drive, Crossnore, NC (located in the mountains of western NC) **Crossnore School** Serves abused, abandoned and neglected children each year from across the state's mountain and piedmont counties It's mission is to provide a safe, stable, healing, living and learning environment for children from families in crisis. Children served range in age from 1 to 19 years. Great care is given to keeping sibling groups together.

Amos Cottage – Therapeutic Day Program 1.336-713-7492 or 1.366-713.7400

3325 Silas Creek Parkway, Winston-Salem, NC www.amoscottage.org or Brenner Children's Pediatric/Developmental/ Behavior

Day treatment services for children, ages 3-7 with behavioral/emotional disorders. Located next to Forsyth Hospital, but affiliated with Wake Forest University Health and Sciences Dept. of Pediatrics

Baptist Children's Homes - 1.800.474-1200 (Thomasville Area Family Services - serves Cabarrus County)

P.O. Box 338, Thomasville, NC Faith based. www.bchfamily.org/

Mills Home in Thomasville (oldest and largest facility operated by Baptist Children's Homes of NC). Residential services for school-aged boys and girls; Transitional Living services - designed to educate older children to be successful and selfsufficient in preparation for independent living as adults. Family Care for single mothers and their children - designed to provide a goal-focused living environment in a cottage setting and help mothers transition to a successful, independent living situation.



Baptist Children's Homes - Special Ministries -

 Cameron Boys Camp (wilderness camping program for boys) – For admission information, call 1.910.245-4034

 Residential services for boys near Southern Pines, North Carolina.
 www.cameronboyscamp.org

 Provides boys and their families an opportunity to work out problems through a highly structured alternative education

experience **Camp Duncan** (wilderness camping experience for girls) - For admission information, call **1.910.944-3077** Residential services for girls at a camp near Aberdeen. www.campduncannnc.org

Provides girls and their families an opportunity to work out problems through a highly structured alternative education experience.

Nazareth Children's Home - 888-207-0250

P.O. Box 1438 725 Crescent Rd, Rockwell, NC <u>Nazareth</u> Residential Services, Family and Therapeutic Foster Care, Outpatient Services, Day Treatment

Alexander Youth Network - 704.366-8712 (An affiliate of The Relatives)

6220 Thermal Rd, Charlotte, NC <u>www.alexanderyouthnetwork.org</u>

Services include diagnostic assessment, outpatient therapy, therapeutic foster care and a psychiatric residential treatment facility, which serves children ages 5-14 with severe emotional, behavior and psychological problems who need a highly structured therapeutic environment.

The Relatives – 1.704.377-0602 (Crisis Hotline)

1100 East Blvd., Charlotte, NC The Relatives

Crisis Center

Safe location for youth, ages 7-17, who have run away from home, are homeless or possibly going through a rough family situation with nowhere else to turn. For up to 14 days, youth have a place to go where they, along with their family, can work on the issues that resulted in them needing assistance. 24 hour crisis line, walk-in crisis support, parenting support.

Timber Ridge Treatment Center – 1.704.279-1199

665 Timber Trail, Gold Hill, NC (*located near the Uwharrie Forest*) <u>Timber Ridge</u> Rehabilitative program for troubled males, ages 12-17 years old. Average stay, 10-12 months; family and individual therapy, substance abuse counseling, academic program. Accredited by the NC Department of Public Instruction.

Whitaker Psychiatric Residential Treatment Facility (PRTF) 1.919.575-7927 (Local provider-1.800.939-5911)

1003 12th Street, Butner, NCWhitaker18-bed long term treatment program for teens (ages 13-17) who are experiencing severe and persistent emotional
challenges. Care begins with the local provider (Cardinal Innovations in Cabarrus County) making the referral.

Wright School – 1.919.560-5790 (Local provider-1.800.939-5911)

3132 N. Roxboro Street, Durham, NC Wright School

Residential mental health treatment, ages 6-12, with serious emotional and behavior disorders. To make a referral, the local provider must be contacted first (*Cardinal Innovations in Cabarrus County*). For more information about the program, referral process or questions about the appropriateness of a child for the program contact the admissions coordinator.

Old Vineyard Behavioral Health Services – 1.855.234-5920

3637 Old Vineyard Road, Winston-Salem, NC Old Vineyard

Adolescent Acute Psychiatric Program serves adolescents (ages 12-17) who are in need of rapid and immediate interventions.

Alcohol and Drug Council of NC – 1.800.688-4232

Information and referral service to local resources. Alcohol and Drug Council



National Suicide Prevention Lifeline – 1.800-273-TALK(8255)

Free, 24 hour hotline available to anyone in suicidal crisis or emotional distress. Suicide Lifeline

The Masonic Home for Children at Oxford – 1.888.505-4357

600 Oxford St. Oxford, NC Masonic Home

Residental Care (group care for children, pre-adolescents and adolescents) and Independent Living Programs (for young adults, ages 18-21, male and female who are experiencing difficulty transitioning to adult life).

Pregnancy Resources

Florence Crittenton Services of North Carolina – 1.704.372-4663

1300 Blythe Blvd., Charlotte, NC <u>Florence Crittenton Services</u> Comprehensive medical and prenatal care; social, educational, adoption and parenting support services, substance abuse intervention, treatment and prevention.

Cabarrus Women's Center - 704.870-7467

163 Winecoff Ave. NW, Concord, NC <u>Cabarrus Women's Center</u> Services include peer counseling, 24 hour phone counseling, Nurse consultations, std testing, and referrals for other community resources.

Cabarrus Health Alliance - 704.920-1000 704.920-1265 (Spanish)

300 Mooresville Rd., Kannapolis, NCPublic healthcare and prenatal care.Smart Girls Know

Planned Parenthood – Charlotte Health Center – 1.704.536-7233

4822 Albemarle Rd., Charlotte, NC <u>Planned Parenthood</u> Education, advocacy, problem pregnancy counseling, speaker's bureau, referrals.

Project M.O.R.E. - 704.920-1351

(Making Opportunities for Responsible parenting and Education) An intensive home visiting program provided by the Cabarrus Health Alliance for pregnant and or parenting teens in Cabarrus County. Supports adolescent parents who are committed to completing their education, improving parenting abilities and preventing repeat pregnancies. <u>Project MORE</u>

Pregnancy Care Management (OBCM) - 704.933-3345

Statewide program provided by Cabarrus Health Alliance which promotes healthy mothers and healthy babies, by providing care management by a social worker or registered nurse for high risk women during pregnancy and for two months after delivery. <u>Cab. Health Alliance Pregnancy Care Mgmt.</u>

Care Coordination for Children (CC4C) – 704.933-3345

Program provided by Cabarrus Health Alliance which provides formal case management to eligible children from birth to five years of age, who are at risk for poor health outcomes, free of charge. <u>Cab. Health Alliance CC4C</u>

Circle of Parents Teen Support Groups - 704.978-8336 (TEEN)

MODELS (Moms or Dads, Enhancing, Learning, Sharing) Support Groups are provided through the Cabarrus Partnership for Children to help parents meet specific challenges of everyday life faced by pregnant and parenting teens and young moms. Support groups are held at The Refuge Hope Center, 1030 A Central Drive, Concord, NC 28025 M.O.D.E.L.S.

GATE Pregnancy Resource Center – 704.455-5200 1.800-395-4357 (Crisis Pregnancy Hotline)

3824 Hwy 49 South, Harrisburg, NC GATE Pregnancy Resource Center

Free, confidential services include advocacy, support groups, parenting classes, community referrals. Faith based component.



Shelter Programs

DOMESTIC VIOLENCE

CVAN - 704.788.2826 (24 Hour Hotline) 704.788-1108 (Business Line)

Services include 24 hour hotline, court advocacy, shelter, walk-in center, peer counseling, children's program, teen program (*curriculum offered in area schools*), support groups. Access to Spanish speaking advocate. <u>CVAN</u>

HOMELESSNESS

Salvation Army Center of Hope Shelter - 704.782-7822 or 704.782-7710

216 Patterson Ave. Concord, NC

Eligibility: <u>Must be at least 18 years old</u>; beds for individual women and beds for individual men; 1 family room (4 bunk beds and a crib) can be used for a family that might be in transition, however, if there is a mother and father, the father would be required to sleep in the section of the shelter designated for men.

Serves dinner and breakfast; does laundry; curfew is at 10 pm; doors open at 7 p.m. and individuals must be out by 7 a.m. daily. Case management services available to participants.

Soup Kitchen – open to anyone Monday-Friday 11:30-12:30

Mother and Children's Housing Ministry

(Cooperative Christian Ministry) 704.786-4709 main

Eligibility- women and children (usually no male children over 5th grade) – Will need to speak with the Director for more information.

My Father's House Ministry

(Cooperative Christian Ministry) 704.786-4709 main

Eligibility: Families (men/women/ children) will need to speak with the Director for more info. This ministry partners with area churches to provide shelter. Offers case management, meals, family day center

Project Independence* - A Teaching Housing Program

(Cooperative Christian Ministry) 704.786-4709 main

Eligibility: must be working. This is a type of transitional housing program; the important step between emergency shelter and permanent supportive housing

Special Needs

The Arc of Cabarrus County - 704.785-1382

51 Union St. South, Suite 201 Concord, NC <u>The ARC</u> Assists families and individuals with intellectual or developmental disabilities.

Exceptional Children's Assistance Center (ECAC) 1.800-962-6817 - Parent Information Line

907 Barra Row Suites 102/103, Davidson, NC <u>ECAC</u> Parent training and information center; advocacy for parents of children with special needs.

Children's Developmental Services Agency(CDSA) – Cabarrus County - 704.786-9181

1065 Vinehaven Drive, Concord, NC <u>Children's Developmental Services Agency</u> Administers and determines eligibility for the NC Together We Grow Program for children birth to age three. Provides developmental testing as well as service coordination.

Wings of Eagles Ranch - 704.784-3147

4800 Faith Trails, Concord, NC <u>Wings of Eagles</u>

Serves special needs community of Cabarrus County; offers therapeutic horseback sessions for children and adults with special needs.



Family Support Network of Southern Piedmont - 980.522-8740

PO Box 824, Harrisburg, NC Family Support Network

Services include matching trained support parents w/parents in similar situations who would like to connect with someone about a child's needs; information and referral; support for families with infants born prematurely; Sibshops, a support program for siblings with a brother or sister with special needs) and support meetings for parents of children with multiple disabilities.

NC Department of Health and Human Services-People with Disabilities People with Disabilities

Services, Hotlines, Fact Sheets, Advocacy. Includes information about services for children.

The North Carolina Department of Health and Human Services (DHHS) is the state government agency responsible for ensuring the health, safety and well-being of all people in North Carolina. The agency provides services that respond to human service needs for special populations including individuals who are deaf, blind, developmentally disabled and mentally ill.

LifeSpan - 704.944-5100

200 Clanton Road, Charlotte, NC 28217 About Lifespan

Day Activity; Community Respite; In-Home Skill Building; School Year Before/After School and Summer DD Services

North Carolina Early Learning Network (NC-ELN) - 919.962.3801

Statewide technical assistance project which provides early learning communities with professional development and technical assistance to support preschool children with disabilities and their families through the vision of DPI's Office of Early Learning. Campus Box 8040, The University of North Carolina, Chapel Hill, NC <u>NC Early Learning Network</u>

Social Security Administration (Concord Office) - 1.888.366-6149

830 Florence St. NW, Concord, NC <u>Social Security Administration</u> Visit the website to learn how school personnel provide information about a student with a disability – Children who are disabled may qualify for disability benefits. School personnel may be asked to provide information about a student's academic performance and day to day functioning in school. Information about benefits for children with disabilities, applying for disability benefits(children under 18) and the children's health insurance program(CHIP) can also be found on the website.

Agencies/Therapists who specialize in services for children with autism -

TEACCH- Charlotte Center 704.563-4103

5701 Executive Ctr. Dr., Suite 108 Charlotte, NC Charlotte TEACCH

Serves individuals with autism spectrum disorders. Services include diagnostic evaluations and treatment planning. Financial Assistance forms are available at the TEACCH Center.

Sarah Fishback – 704.933-5305

1605 Old Earnhardt Blvd. Kannapolis, NC Play therapy (children and adolescents)

Autism Society of NC – 704.894-9678

8420 University Executive Park Dr. Suite 810 Charlotte, NC <u>Autism Society</u> Offers staff who are trained to specifically meet the needs of children on the autism spectrum.

Delta Behavioral Group, PLLC – 704. 931-8870 x2

37 Market Street SW, Concord NC <u>Delta</u> Provider of applied behavior analysis services (ABA). Diagnostic and Other Evaluations for Diagnosing: Autism, Intellectual Disability, Behavioral Disorders. Clinic-based, in-home, and social skills support groups offered.



Transportation Services

Cabarrus County Transportation Services – 704.920-2246* (CCTS Demand Response Center) Department of Social Services – 704.920-1400

Provides transportation for eligible citizens of Cabarrus County. Several programs are available to assist the community and will cover the cost for transportation, Medicaid will cover transportation to doctor appointments and pharmacy visits (for Rx pickups only). Work First Family Assistance program covers transportation to job

Department of Aging – 704.920-3484

Assistance for clients over 60 and not receiving Medicaid. Covers the cost for transportation to doctor appointments and pharmacy visits (for Rx pick-ups only).

ADA Paratransit *

<u>CK Rider</u>

Cabarrus County Transportation Service is the service provider for the Concord-Kannapolis RIDER system to assist people with disabilities who cannot access the public transit system due to their disability.

Rural General Purpose Program *

Available for citizens living in Cabarrus County who do not qualify for transportation through other local transportation programs or for those already certified who need transportation within Cabarrus County to other destinations not covered by their specific program.

The National Runaway Safeline Home Free Program – Call 1.800-RUNAWAY for more information.

This program collaborates with Greyhound Lines, to help runaways get home free of charge. Must be between 12 and 20. National Runaway Safeline must verify that a missing person's report has been filed in your hometown. Youth up to age 18 must be returning to a parent/legal guardian. Those who are 18-20 may return to either family, or a transitional living program. This service also works with the youth and family to connect with resources in the community to help rebuild relationships. <u>National Runaway Safeline</u>

Megabus.com - 1.877.462-6342 Megabus-US

Offers low cost, express bus service that offers city to city travel for as low as \$1 via the internet.

Miscellaneous

Lifeline Program for Low-Income Consumers (Telephone Service)

Apply through your local telephone company or designated state agency.

Locate a provider in NC @ Lifeline Support-Telephone Service

Discount on landline or wireless phone service for qualifying low income consumers. One discount per household; must meet certain criteria to enroll. Income must be at or below 135% of the federal poverty guidelines or be a participant in an assistance program such as Medicaid; Food Stamps; SSI; Federal Public Housing Assistance(Section 8); LIHEAP; TANF; National School Lunch Program(Free Lunch) or Head Start.

Social Security Administration (Concord Office) - 1.800.366-6149

830 Florence St. NW, Concord, NC <u>Social Security Administration</u>

Visit the website to learn how school personnel participate in Social Security's process to correctly pay benefits to students; *Certifying school attendance*- SSA pays benefits to some students who are between 18-19 years old and still in full-time attendance in school. School personnel may be asked to certify that a student is in full-time attendance in order to pay benefits; *Providing information about a child's disability* – Children who are disabled may qualify for disability benefits. School personnel may be asked to provide information about a student's academic performance and day to day functioning in school. Information about benefits for children with disabilities, applying for disability benefits *(children under 18)* and the children's health insurance program (CHIP) can also be found on the website.