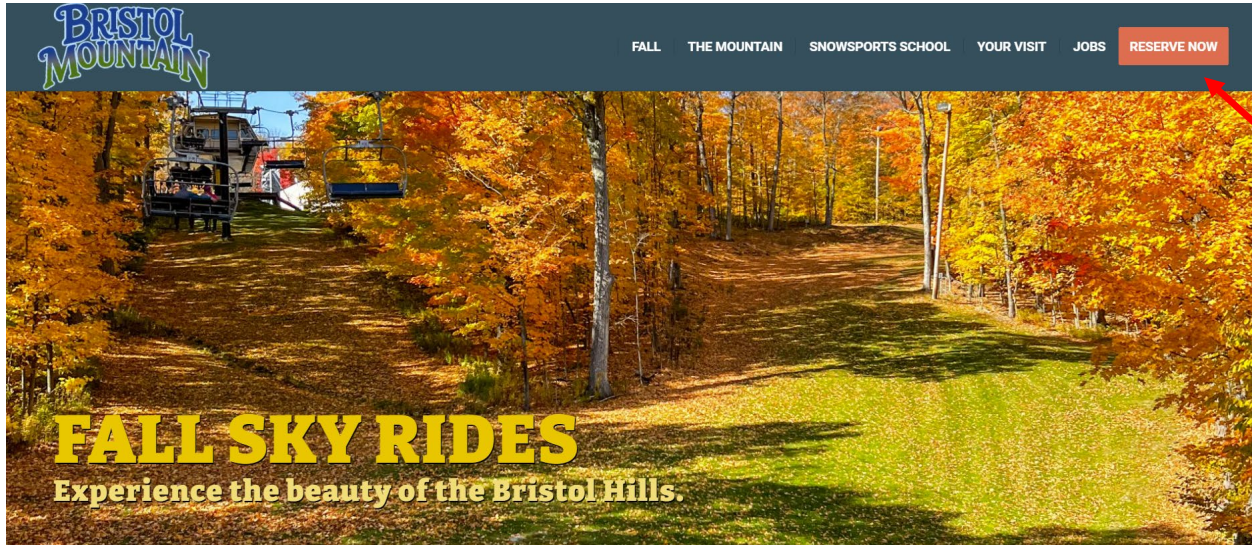


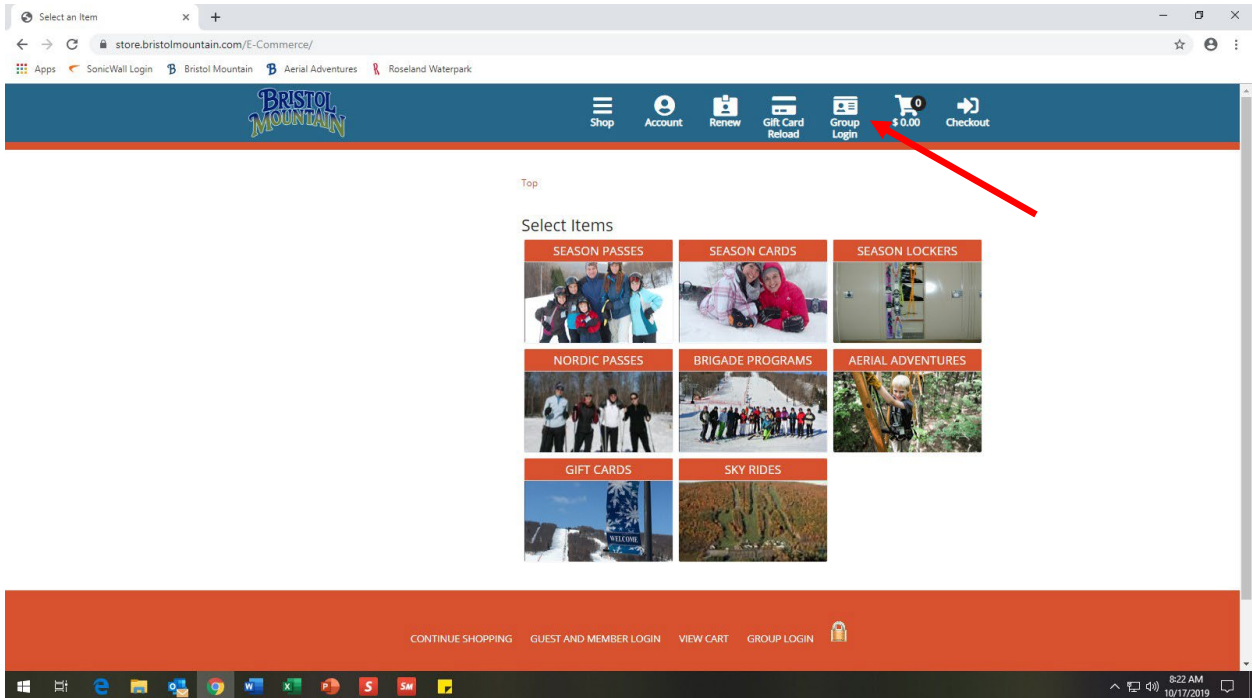


## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

Select the **Orange “Reserve Now”** Icon on the Bristol Mountain home page, BristolMountain.com.

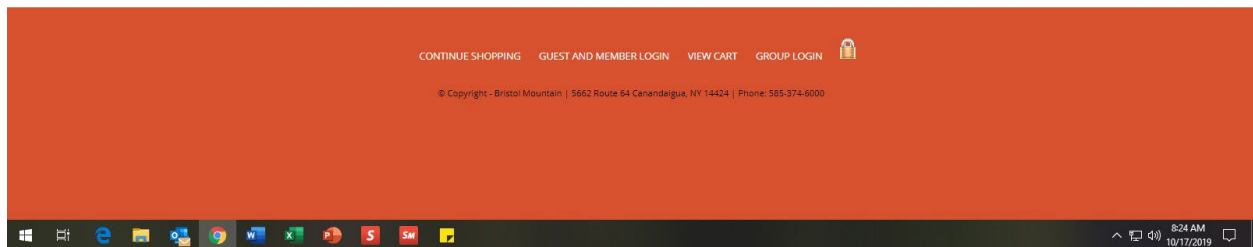
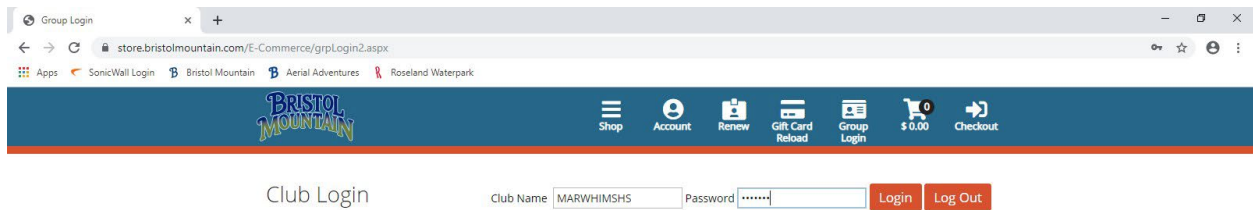


At the Select an Item page, select the **GROUP LOGIN** on the page header. If the **GROUP LOGIN** link does not appear, please refresh your browser.



## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

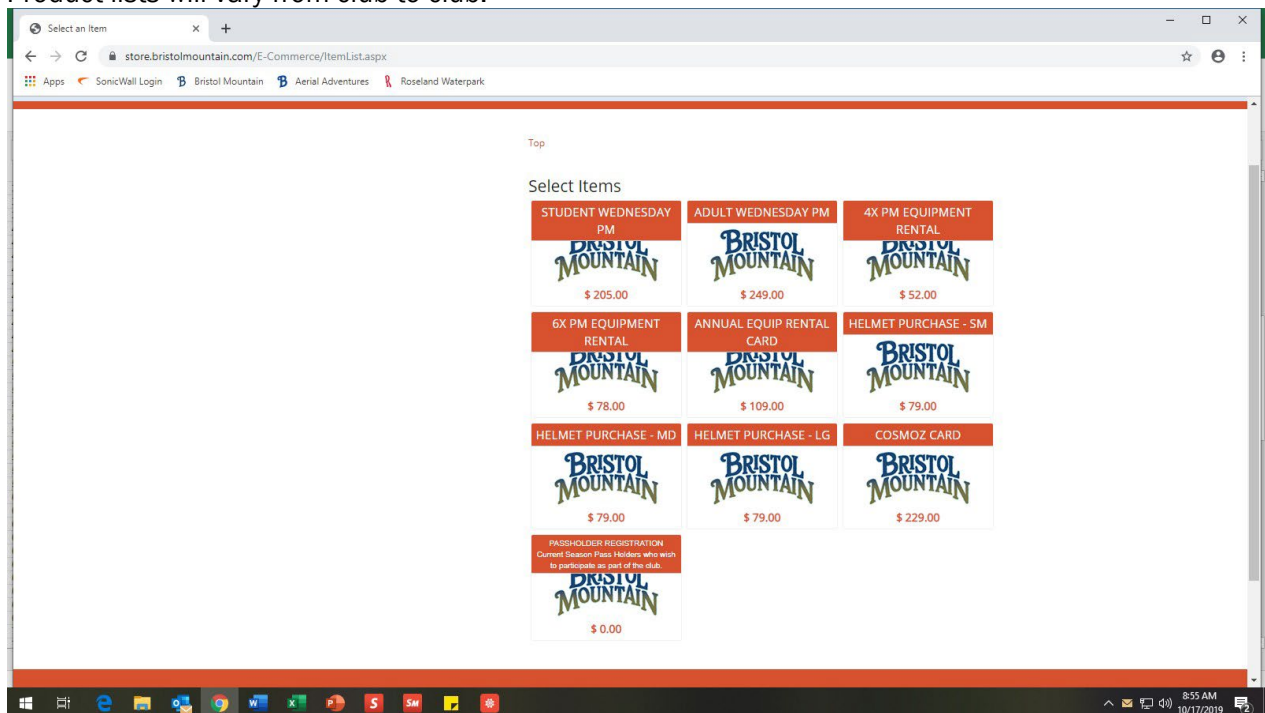
At the **CLUB LOGIN** page, enter the **Club Name** and **Club Member Password** provided to you by your Snowsports Club Advisor. Passwords are case sensitive. Select **Login**.



You are now logged into your Club page. From this page, click the following:

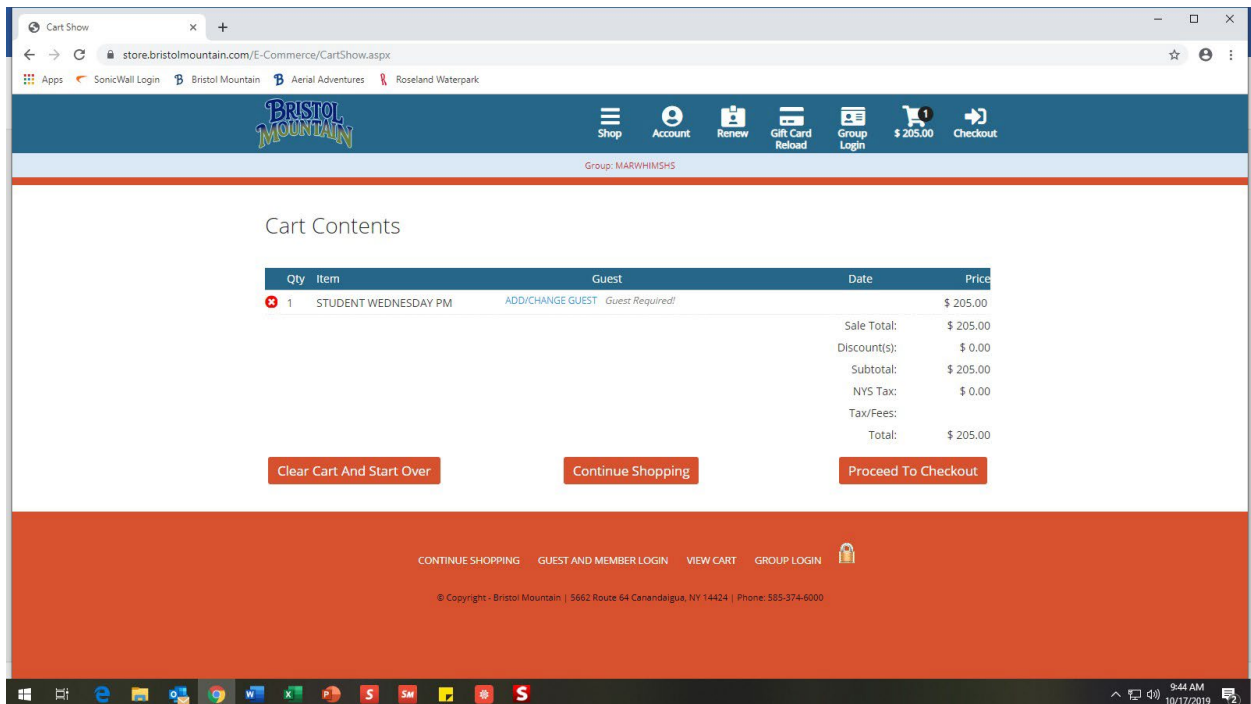
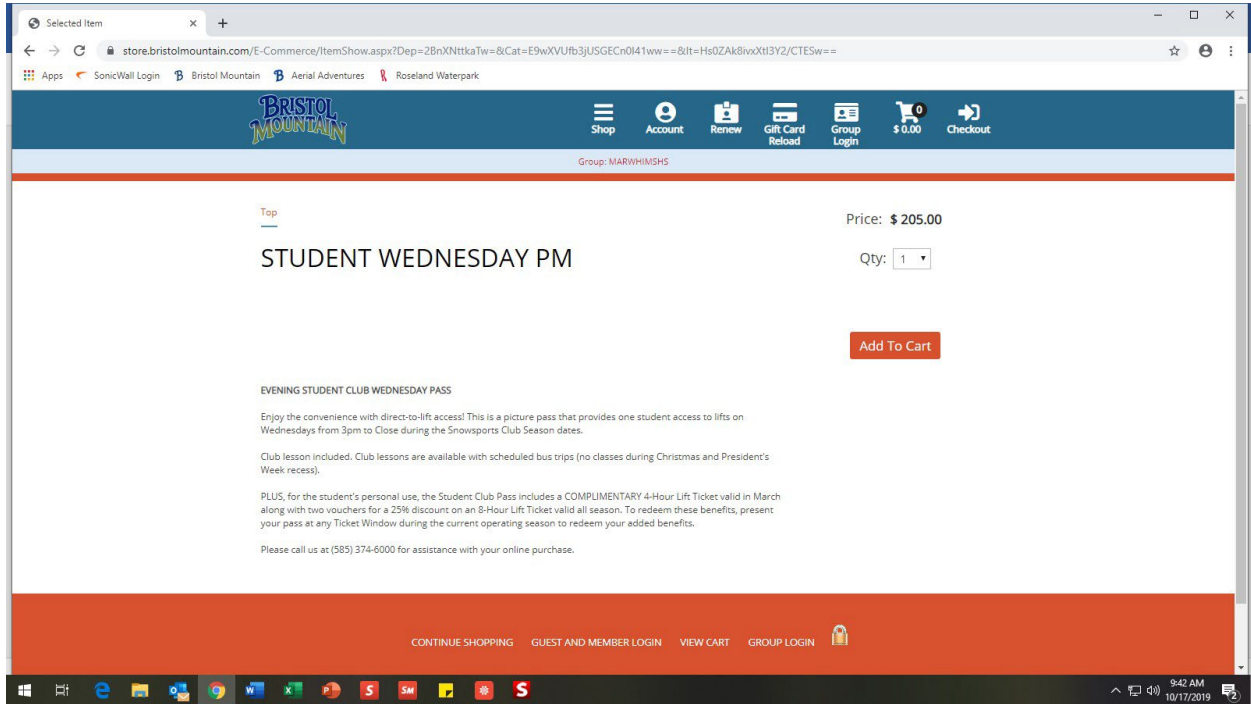
**See Available Items** – these are products that you and/or your parents may purchase at the current price tier.

From the **SELECT ITEMS** page, you may select an item and quantity from the following product list. Product lists will vary from club to club.



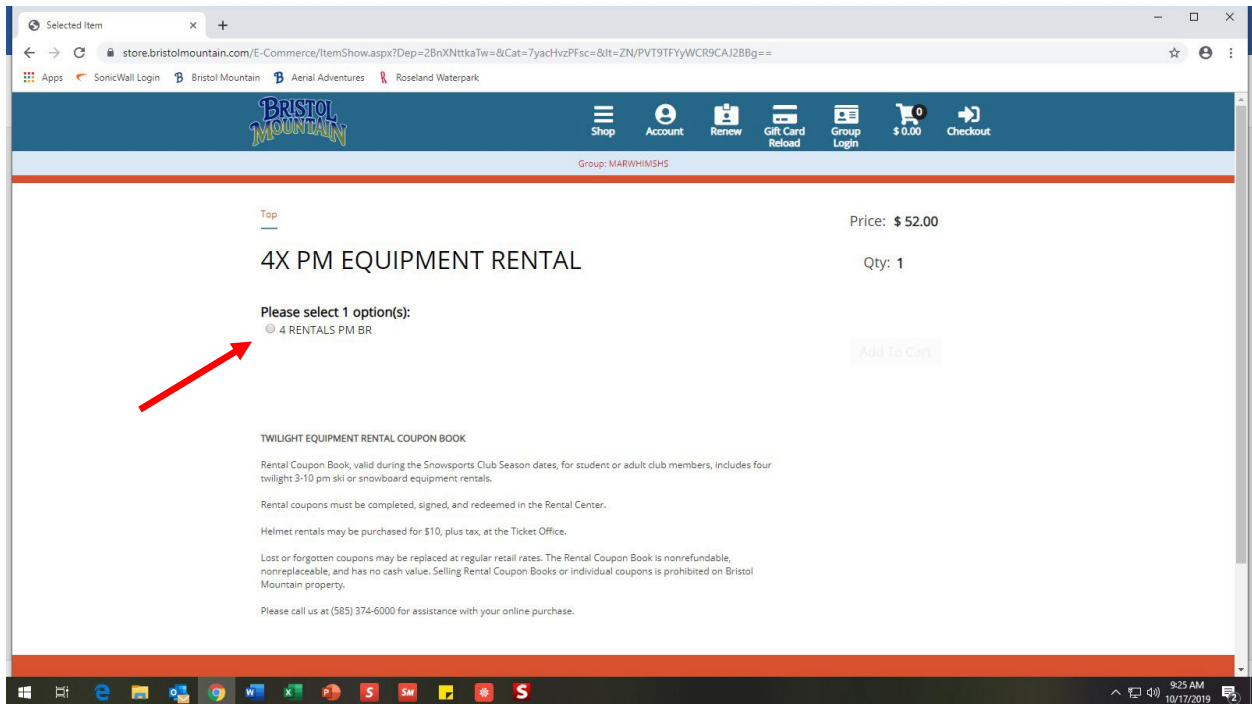
## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

The next page will summarize the item's price, default quantity of one, and product description. From here you can select a **Quantity**, select **Add to Cart**, or select **Continue Shopping** in the navigation bar at the top of the page if you do not want to purchase this item.

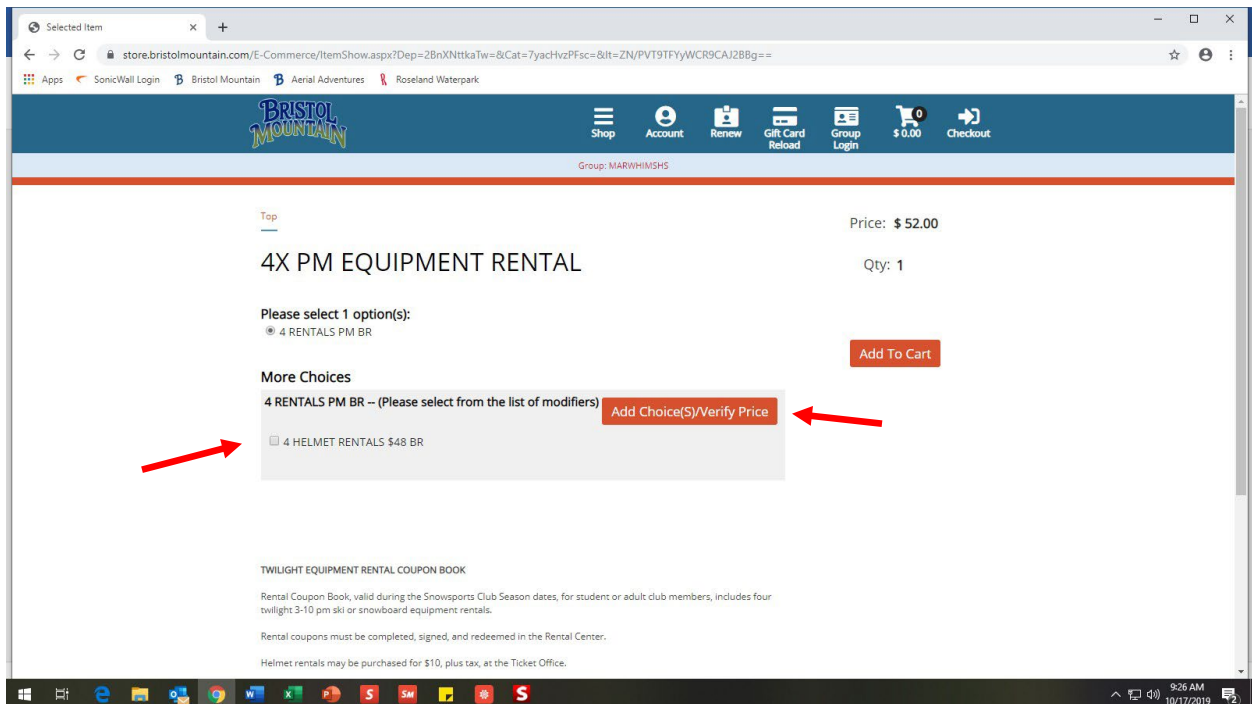


For rentals, select the desired rental which will take you to this page. Then click the bubble.

# 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES



This page will appear. First click the bubble, then click **Add Choice(s)/Verify Price**.



# 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

Click add to cart which will bring you to the Cart Contents Page.

Cart Show

store.bristolmountain.com/E-Commerce/CartShow.aspx

Apps SonicWall Login Bristol Mountain Aerial Adventures Roseland Waterpark

BRISTOL MOUNTAIN

Shop Account Renew Gift Card Reload Group Login \$ 305.00 Checkout

Group: MIARWHIMSHS

### Cart Contents

Qty	Item	Guest	Date	Price
1	STUDENT WEDNESDAY PM	<a href="#">ADD/CHANGE GUEST</a> <i>Guest Required!</i>		\$ 205.00
1	4X PM EQUIPMENT RENTAL	<a href="#">ADD/CHANGE GUEST</a> <i>Guest Required!</i>		\$ 100.00
	4 RENTALS PM BR	<i>Inherits Guest From Main Item Above</i>		
	4 HELMET RENTALS \$48 BR	<i>Inherits Guest From Main Item Above</i>		
			Sale Total:	\$ 305.00
			Discount(s):	\$ 0.00
			Subtotal:	\$ 305.00
			NYS Tax:	\$ 7.50
			Tax/Fees:	
			Total:	\$ 312.50

[Clear Cart And Start Over](#) [Continue Shopping](#) [Proceed To Checkout](#)

CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN

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9:54 AM 10/17/2019

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

From the **CART CONTENTS** page, select **ADD/CHANGE GUEST**. You must set the guest for every item in your cart.

On the **PLEASE SELECT A GUEST** page, you will choose from either:

**EXISTING GUESTS** – Enter the child's First and Last Name then select **Look Me Up**. This function is for anyone who has purchased a Bristol Mountain Season Pass or Card product in the past.

**NEW GUESTS** – Select **Create New Guest** button.

Guest Lookup

store.bristolmountain.com/E-Commerce/GuestLookup.aspx?SetGst=0.0&isModifierRow=false

Apps SonicWall Login Bristol Mountain Aerial Adventures Roseland Waterpark

Shop Account Renew Gift Card Reload Group Login \$205.00 Checkout

Group: MARWHIMSHS

Please select a guest to associate with the STUDENT WEDNESDAY PM

Existing Guests

First Name:

Last Name:

Look Me Up

New Guests

Click the 'Create New Guest' button to attach a new guest to this product.

Create New Guest

Logged In Guests

CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN

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9:45 AM 10/17/2019

### EXISTING GUESTS

For **EXISTING GUESTS**, if one match is found, the next page will prompt you to enter your password. The password is for the personal account and is **NOT** the Club Member Password. You will either:

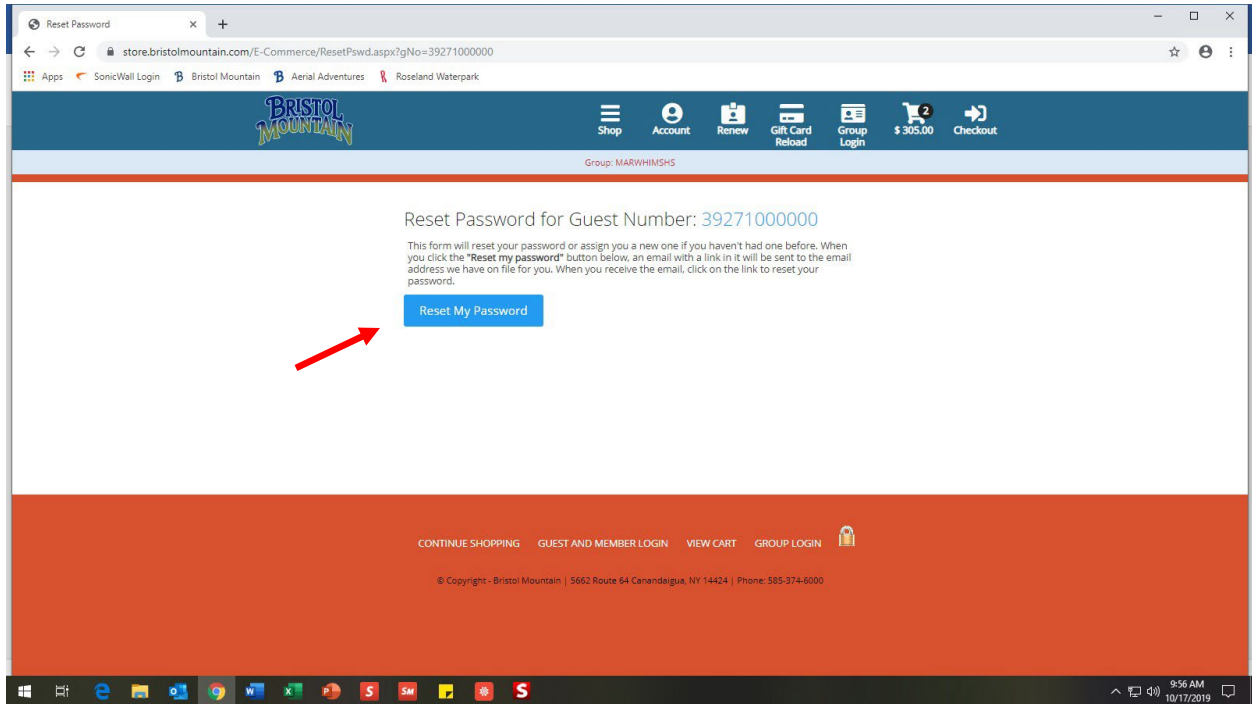
Enter your password and select **Verify** to proceed.

**OR**

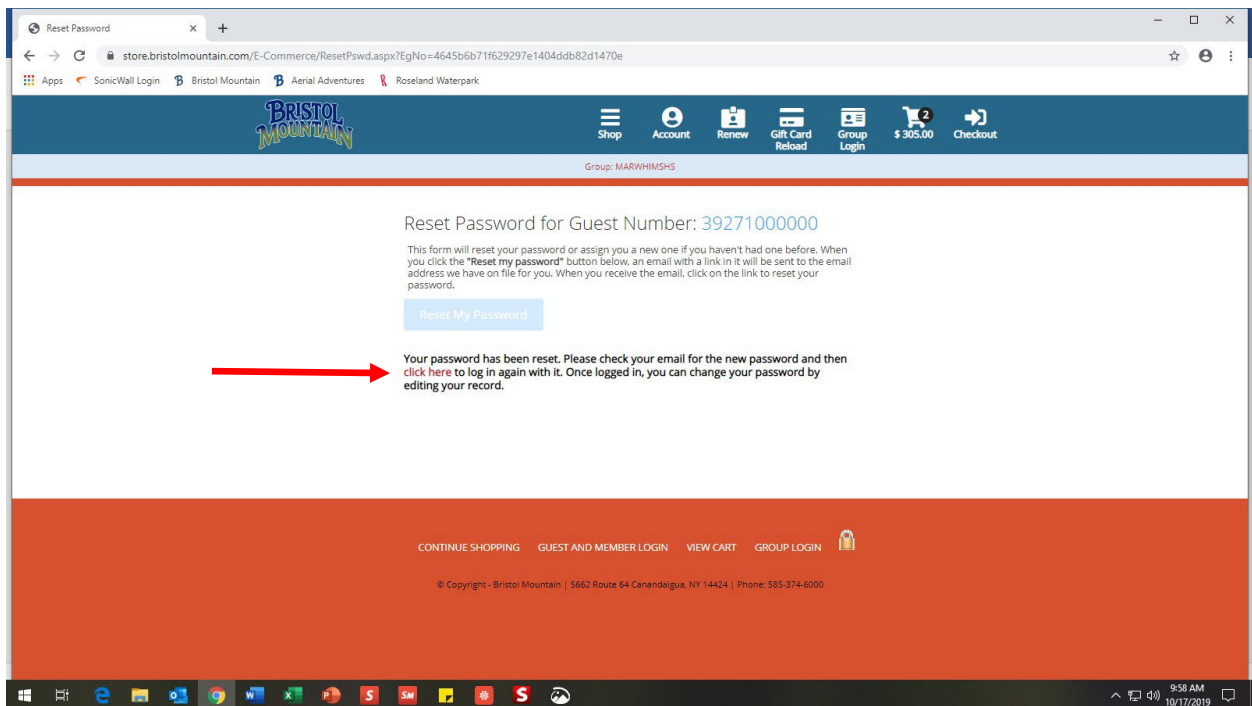
Click on the link for **I forgot my password/I don't have a password**. If you have never completed an online transaction before, you will need to click this link.

If you select **I forgot my password/I don't have a password**, you will be prompted to reset your password on the next page. Select **Reset my password** and a new password will be emailed to the address that is on file at Bristol Mountain for your guest record.

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

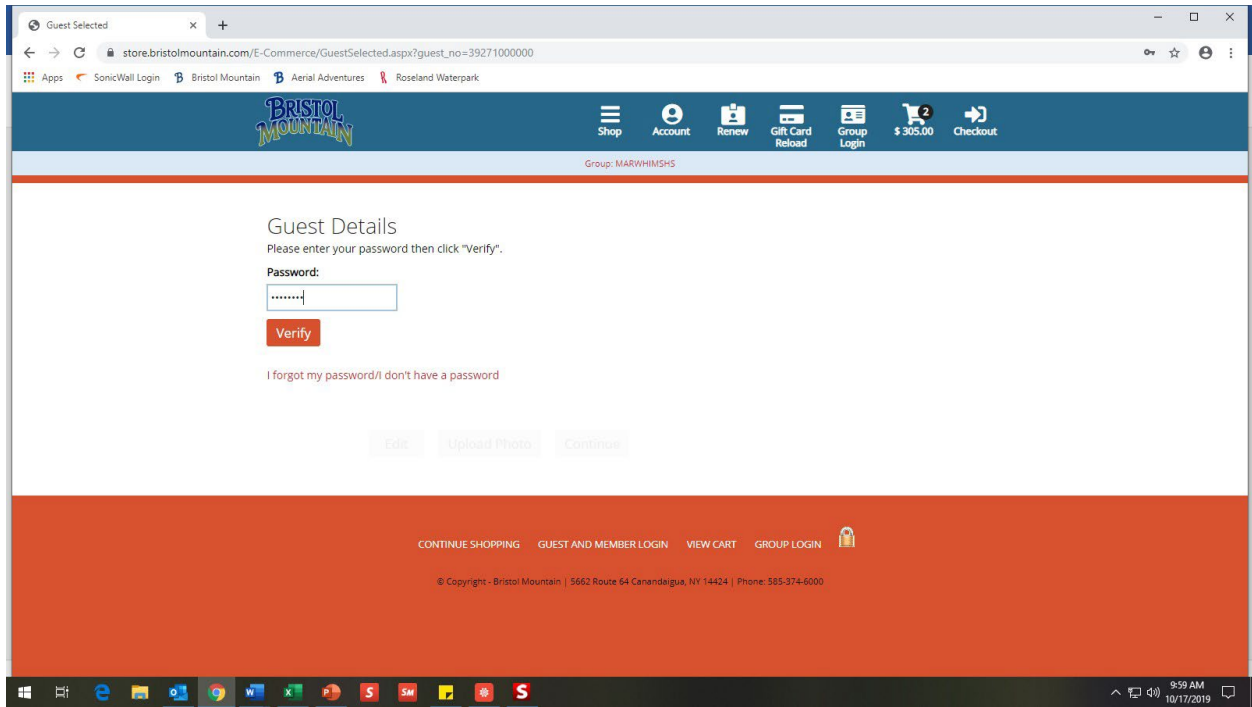


On the next page (Cart Show), you may select [click here](#) to follow the link to return to the **GUEST DETAILS** to enter your new password. This password may be changed in your **GUEST EDIT** page.

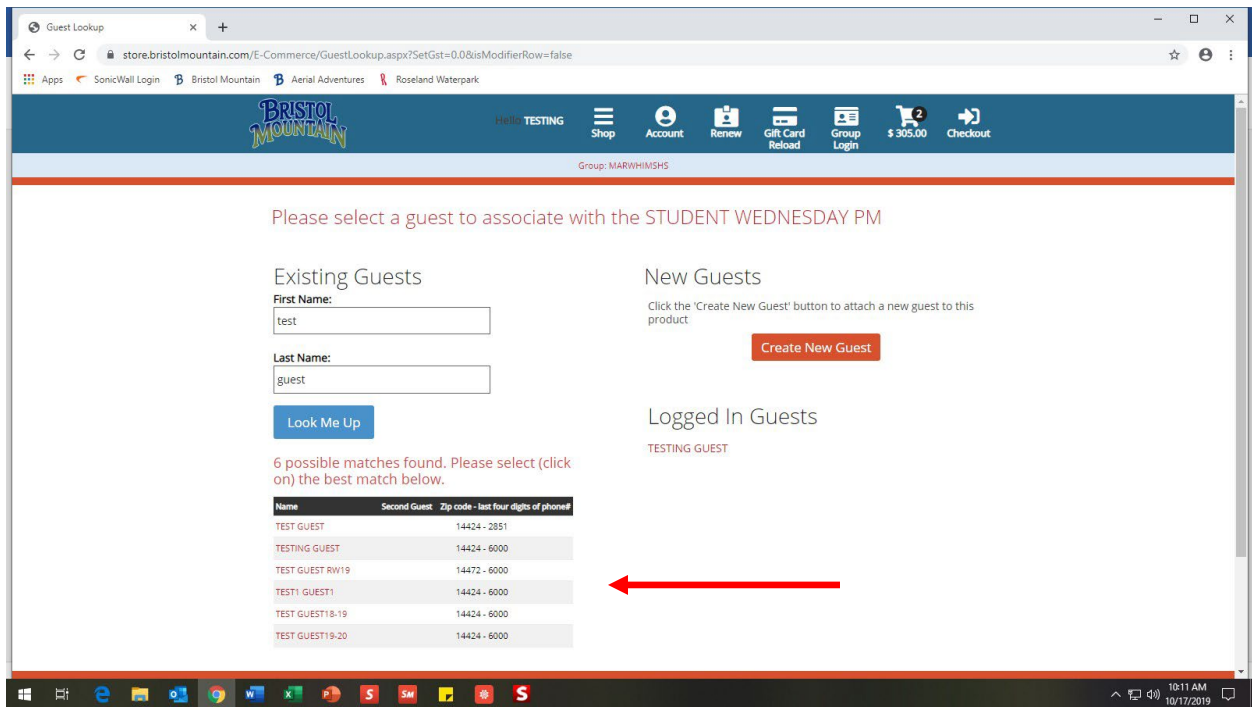


## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

Enter the password provided in your email and select **Verify** to proceed.



For **EXISTING GUESTS**, if several matches are found, you may select your name from a roster of possible matches.



The next page will prompt you to enter your password. You will either:



## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

Enter your password and select **Verify** to proceed.

**OR**

Click on the link for **I forgot my password/I don't have a password**. If you have never completed an online transaction before you will need to click this link.

If you do not have your password review the steps on Page 6 of this guide to recover your password.

### NEW GUESTS

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For **NEW GUESTS**, select **Create New Guest**. On the next page (Cart Show), you will complete all the required fields and select **SAVE**. You must also create a password. The password is for your personal account and is **NOT** the Club Member Password. The field labeled **Card on File** will store your credit card for future purchases. This is not a required field.

Guest Edit

Please fill in all fields and click "Save" when done.

First Name  Required!

Last Name  Required!

Address  Required!

City  Required!

State  Select a State

Zip Code  Required!

Country

Phone  -  -  Required! Required! Required!

International number

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

On the **GUEST DETAILS** page, you will have the option to **Edit**, **Upload Photo**, or **Continue**. Select **Edit** to update any fields. The following fields are required for Student passes: Parent First Name, Parent Last Name, Parent Emergency Phone, and Medical Concerns (enter NA if non-applicable). Select **Upload Photo** to upload a new photo for the Club Pass (mandatory for all Club Passes).

The image shows two screenshots of the Bristol Mountain website. The top screenshot displays the 'Guest Details' page for a guest named TEST. The page includes a navigation bar with the Bristol Mountain logo and various utility icons. The main content area shows the guest's information, including their number, name, address, and contact details. A cartoon illustration of a chipmunk holding a yellow object is positioned to the right of the details. At the bottom of the details section are three buttons: 'Edit', 'Upload Photo', and 'Continue'. The bottom screenshot shows the 'Guest Photo Upload' page. It features a large circular placeholder for a profile picture and three buttons: 'Upload New Photo', 'Use Camera to take New Photo', and 'Cancel'. Below the buttons is a note: 'Upload and crop your new photo here. Please make sure your entire face is clear and visible and remove sunglasses.' The footer of the page contains links for 'CONTINUE SHOPPING', 'GUEST AND MEMBER LOGIN', 'VIEW CART', and 'GROUP LOGIN', along with copyright information for Bristol Mountain.

Guest Selected

store.bristolmountain.com/E-Commerce/GuestSelected.aspx?guest\_no=28523000000

Apps SonicWall Login Bristol Mountain Aerial Adventures Roseland Waterpark

BRISTOL MOUNTAIN

Help TEST Shop Account Renew Gift Card Reload Group Login \$ 0.00 Checkout

### Guest Details

Displaying details for TEST GUEST

Guest Number 28523000000

First Name TEST

Last Name GUEST

Company

Address 1 ARLINGTON CIRCLE

City CANANDAIGUA

State NY

Zip 14424

Country USA

Phone (585) 490-2851

Email SFULLER@BRISTOLMT.COM

Birthdate 1/1/1990

Password Assigned

Edit Upload Photo Continue

Guest Selected

store.bristolmountain.com/E-Commerce/GuestPhotoUpload.aspx?guest\_no=39271000000&isModifierRow=False

Apps SonicWall Login Bristol Mountain Aerial Adventures Roseland Waterpark

BRISTOL MOUNTAIN

Help TESTING Shop Account Renew Gift Card Reload Group Login \$ 905.00 Checkout

Group: MARWHIMSHS

### Guest Photo Upload

(585) 374-6000

Upload New Photo Use Camera to take New Photo Cancel

Upload and crop your new photo here. Please make sure your entire face is clear and visible and remove sunglasses.

CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN

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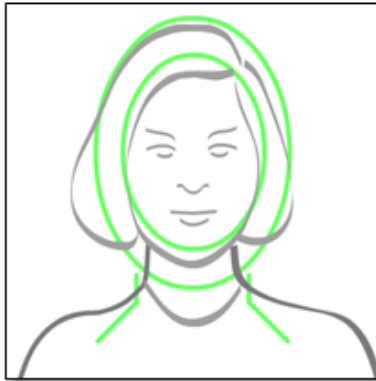
### UPLOADING A PHOTO

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

After you select **Upload Photo** on the **GUEST DETAILS** page you will be directed to the **GUEST PHOTO UPLOAD** page . Select **Choose File** and select a photo from your computer that you would like to use for your Snowsports Club Pass.

Guidelines for Photos Uploads:

- Must be in color.
- Taken within the last 6 months to reflect your current appearance.
- Taken in full-face view directly facing the camera, your face and shoulders should take up the entire frame of the photo.
- Taken in front of a plain white or off-white background.
- Only one person in the photo.
- No hats, sunglasses, funny faces, headphones, props, etc.



**Failure to follow these guidelines will delay the printing of your pass.**

Once selected the file name will appear next to the Choose File button. Select **Upload**, after the picture is uploaded select **Use This Picture**. This will bring you to the **GUEST PHOTO EDIT** page. If you like the photo uploaded select **That's Good Let's Go!**

A screenshot of a web browser window. The address bar shows the URL: store.bristolmountain.com/E-Commerce/GuestPhotoUploadAng.aspx?guest\_no=8238000000&amp;isModifierRow=false. The browser tabs include 'Guest Selected', 'ben franklin - Google Search', and '+'. The main content area shows a portrait of Benjamin Franklin with a white rectangular crop box overlaid on his face. Below the image is a red arrow pointing to a blue button labeled 'That's Good! Use This Image' and a 'Cancel' button. Below the buttons is a message: 'Upload and crop your new photo here. Please make sure your entire face is clear and visible and remove sunglasses.' The Windows taskbar at the bottom shows the file name 'franklin.jpg' and the system tray with the date '10/17/2019' and time '3:51 PM'.

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

This will bring you back to your newly updated **GUEST DETAILS**. If all of the information on this page is accurate and a photo has been uploaded, Select **Continue** to proceed

On the next page, you will be prompted to read and acknowledge the **LIABILITY RELEASE** form. Students, age 19 and younger, must have a parent enter their first name, last name, and relationship to the student before accepting the terms of the release and proceeding to the next page.

BRISTOL MOUNTAIN

ASSUMPTION OF ALL RISKS AGREEMENT AND CLUB PASS POLICIES

NYS SAFETY IN SKIING CODE

Skiers, snowboarders, and lift passengers are governed by the NYS Safety in Skiing Code, Article 18 of the NYS General Obligations Law. Before affixing a season pass or lift ticket or allowing a season pass or lift ticket to be affixed to you, your attention is directed to the "Warning to Skiers" outlined below. NYS law requires you to seek, out, read, review, and understand the "Warning to Skiers" before you participate in the sport of skiing or snowboarding. Skiers and snowboarders can be arrested for failure to comply with Article 18 of the NYS General Obligations Law and will be required to leave the premises. Skiing and snowboarding privileges will be denied and no refund of the purchase price will be issued.

WARNING TO SKIERS

Downhill skiing and snowboarding, like many other sports, contains inherent risks including, but not limited to the risk of personal injury, including catastrophic injury, or death, or property damage, which may be caused by variations in terrain or weather conditions, or surface or subsurface snow, ice, bare spots or areas of thin cover, moguls, ruts, bumps, or other persons using the facilities, or rocks, forest growth, debris, branches, trees, roots, stumps, or other natural objects or man-made objects that are incidental to the provision or maintenance of a ski facility in New York State. New York law imposes a duty on you to become apprised of and understand the risks inherent in the sport of skiing or snowboarding, which are set forth above, so that you make an informed decision whether to participate in skiing or snowboarding notwithstanding the risks. New York also imposes additional duties upon you, to which you must adhere, for the purpose of avoiding injury caused by any of the risks inherent in skiing or snowboarding. If you are not willing to assume all of these risks and abide by these duties you must not participate in skiing or snowboarding at Bristol Mountain.

CLUB PASS POLICIES

1. Snowsports Club passes may be purchased from the Bristol Mountain web store through an organized club account that has been established through our Group Sales Department.
2. Refunds are not issued. A prorated Gift Card credit for the unused value of club pass may be issued for a serious or permanent medical condition, job relocation, or military service enlistment. Approval is subject to the fulfillment of certain conditions.
3. Club passes are issued to the Snowsports Advisor who will distribute passes to members.
4. Club passes and associated benefits are valid during the 2019-20 operating season and will expire after the close of this season. Club passes are valid during the peak operating schedule with a tentative start date of December 6, 2019 and concluding on March 7, 2020. The actual operating schedule and hours of operation are posted at [www.bristolmountain.com](http://www.bristolmountain.com).
5. Club passes must be worn above the waist and clearly visible to lift personnel at all times. Club passes are non-transferable. The falsification, forgery, or alteration of a season pass or the willful use or impersonation by anyone other than the pass holder is prohibited and will lead to arrest for theft of service. Bristol Mountain reserves the right to revoke a season pass for any reason.
6. Report a lost Club Pass to the Guest Services Office. Replacement cost is \$25. If the club pass is forgotten, a full-rate lift ticket must be purchased.

FINGER PRINT DEBIT POLICIES

1. Cash, in any denomination, may be added to an enrolled finger print and redeemed for products or services at participating Bristol Mountain sales points. Club Passes are valid for the current operating season, but the cash added to enrolled finger prints does not expire.
2. To check the cash balance call (888) 374-6000 or visit the Bristol Mountain Guest Services Office.
3. A \$10 dormancy fee is deducted annually from the cash balance after 12 months of inactivity.

## VIEWING YOUR CART and FINALIZING THE SALE

On the **CART CONTENTS** page, a summary of your purchase is displayed showing the item, guest name, and price of the product you have selected. You will have the option to **REMOVE** the item **ADD/CHANGE GUEST**, **Clear Cart and Start Over**, **Continue Shopping** to purchase another product, or **Proceed to Checkout**.

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

Make sure the guest you want is in the line item for each item you are looking to purchase. If no guest is entered click **Add/Change Guests**.

Cart Show

store.bristolmountain.com/E-Commerce/CartShow.aspx

Group: MARWHMHS

### Cart Contents

Qty	Item	Guest	Date	Price
1	STUDENT WEDNESDAY PM	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 205.00
1	4X PM EQUIPMENT RENTAL	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 100.00
4	RENTALS PM BR	Inherits Guest From Main Item Above		
4	HELMET RENTALS \$48 BR	Inherits Guest From Main Item Above		

Sale Total: \$ 305.00  
Discount(s): \$ 0.00  
Subtotal: \$ 305.00  
NYS Tax: \$ 7.50  
Tax/Fees:  
Total: \$ 312.50

Clear Cart And Start Over Continue Shopping Proceed To Checkout

CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN

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Click the logged in guests you wish to associate with the item.

Guest Lookup

store.bristolmountain.com/E-Commerce/GuestLookup.aspx?SetGet=0.0&isModifierRow=false

Group: MARWHMHS

Please select a guest to associate with the STUDENT WEDNESDAY PM

Existing Guests

First Name:

Last Name:

Look Me Up

New Guests

Click the 'Create New Guest' button to attach a new guest to this product

Create New Guest

Logged In Guests

TESTING GUEST

CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN

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When you **Proceed to Checkout**, the next page allows you to verify your purchase as well as verify the purchaser. The purchaser will automatically populate as the most recent guest assigned to an item in the cart. All confirmation information will be sent to the information provided under **CHANGE/SET PURCHASER**. If you would like to change this information you are free to do so, but it is not required to finalize the sale.

## 2023-24 SNOWSPORTS CLUB MEMBER ECOMMERCE GUIDELINES

The image shows two screenshots of the Bristol Mountain e-commerce checkout process. The top screenshot displays the 'Change/Set Purchaser' section with the following details:

First Name	TEST
Last Name	GUEST RW19
Address	555 PENNSYLVANIA AVE
Address 2	
City	HONEOYE FALLS
State	NY
Zip	14472
Phone	(585) 374-6000
Email	cfisk@bristolmt.com
Country	USA

Below the details is a red button labeled 'Change/Set Purchaser'. The bottom screenshot shows the 'Enter Payment Information' section with the following options:

- Cards Accepted: VISA, MC, DISC
- PLEASE NOTE: We do not accept American Express
- Select Payment Option:
  - Use Card on file for this purchase
  - Save/update card on file with this card
  - Pay with a gift card (In-House Cards):
  - Bristol Mountain Gift Card
- Card Number & Expiration: [Input field] Expiration: -- Month -- -- Year --

A red button labeled 'Finalize Sale' is located at the bottom of the payment section. The footer of the page includes navigation links: CONTINUE SHOPPING, GUEST AND MEMBER LOGIN, VIEW CART, and GROUP LOGIN, along with a lock icon. The copyright notice reads: © Copyright - Bristol Mountain | 5662 Route 64 Canandaigua, NY 14424 | Phone: 585-374-6000.

Once all of the information in your cart is correct, Scroll down to the PAYMENT INFORMATION section to enter your credit card information. You may pay in full with VISA, MC, DISC, or a Bristol Mountain Gift Card. You also have the option of saving or updating your credit card information to this guest record (credit card information is not stored in our database unless prompted by you). Select **Finalize Sale** to proceed.

You will be directed to an **ON-LINE SALES RECEIPT**, which you may print for your records. An automated purchase confirmation will be delivered to the email address associated with the account for the purchaser.

**Club passes will be issued to and distributed by your Snowsports Advisor.**

For assistance with your online purchase, please call Bristol Mountain at (585) 374-6000.