Anthem[®] BlueCross: Custom Premier PPO 250/20/0

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://eoc.anthem.com/eocdps/ca/aso. For general definitions of common terms, such as allowed amount, balance billing, coinsurance,

copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (855) 333-5730 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	 \$250/person or \$500/family for In-<u>Network Providers</u>. \$500/person or \$1,500/family for Non-<u>Network Providers</u>. 	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. Primary Care <u>Specialist</u> Visit <u>Preventive Care</u> for In- <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	 \$2,500/person or \$5,000/family for In-Network Providers. \$5,000/person or \$14,300/family for Non-Network Providers. 	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Prudent Buyer PPO. See <u>www.anthem.com/ca</u> or call (855) 333-5730 for a list of <u>network providers.</u>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>Out-of-Network Provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>Out-of-Network</u> <u>Provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get

		services.
Do you need a <u>referral</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You	Limitations, Exceptions, &		
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Other Important Information	
	Primary care visit to treat an injury or illness	\$20/visit <u>deductible</u> does not apply	40% coinsurance	none	
If you visit a health care	<u>Specialist</u> visit	\$20/visit <u>deductible</u> does not apply	40% coinsurance	none	
provider's office or clinic	Preventive care/screening/ immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	40% coinsurance	none	
	Imaging (CT/PET scans, MRIs)	No charge	40% coinsurance	none	
If you need drugs to treat your	Tier 1 - Typically Generic	Not covered (retail and home delivery)	Not covered (retail) and Not covered (home delivery)	Carved out to another vendor	
illness or condition More information	Tier 2 - Typically <u>Preferred</u> Brand & Non- <u>Preferred</u> Generic Drugs	Not covered (retail and home delivery)	Not covered (retail) and Not covered (home delivery)		
about <u>prescription</u> <u>drug coverage</u> is	Tier 3 - Typically Non- <u>Preferred</u> Brand and Generic drugs	Not covered (retail and home delivery)	Not covered (retail) and Not covered (home delivery)		
available at [Carved out to another vendor]	Tier 4 - Typically <u>Preferred</u> <u>Specialty</u> (brand and generic)	Not covered (retail and home delivery)	Not covered (retail) and Not covered (home delivery)		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	40% coinsurance	\$350 maximum benefit/visit for Non- <u>Network Providers</u> .	
surgery	Physician/surgeon fees	0% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
If you need immediate medical attention	Emergency room care	\$250/admission <u>deductible</u> does not apply	Covered as In- <u>Network</u>	Copay waived if admitted. No charge for Emergency Room Physician Fee.	

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

Unimital Medical Event Medical Even	Common		What You	Other Important Information		
transportation No charge Covered as in-Sections fonge Urgent care \$30/visit deductible does not apply 40% coinsurance	Common Medical Event	Services You May Need				
Light Carrier Inductible does not apply 40% consumance none If you have a hospital stay Facility fee (e.g., hospital room) \$250/admission then 0% consumance \$250/admission then 40% consumance \$1,000 maximum benefit/day for Non-Encrepted Admissions to Non-Network Providers. If you need mental health, or substance abuse services Outpatient services Office Visit \$20/visit deductible does not apply Other Outpatient Office Visit 40% consumance Office Visit one If you need mental health, or substance abuse services Inpatient services \$250/admission then 0% coinsurance Office Visit 40% coinsurance Office Visit one Inpatient services \$250/admission then 0% coinsurance \$1,000 maximum benefit/day for Non-Network Providers. If you are pregnant Office visits \$1,000 maximum benefit/day for Non-Network Providers. Office visits If you are pregnant Office visits \$1,000 maximum benefit/day for Non- linergency Admissions to Non- Network Providers. If you are pregnant Office visits \$1,000 maximum benefit/day for Non- linergency Admission to Non- linergency Admissions to Non- linergency Admission to Non- linergency Admission to Non- linergency Admiss			No charge	Covered as In- <u>Network</u>	none	
If you have a hospital stayFacility fce (e.g., hospital room)\$220/ admission then 0% coinsuranceNon-Emergency Admission to Non-Network Providers.hospital stayPhysician/surgeon fces0% coinsurance40% coinsuranceNon-Emergency Admission to Non-Metwork Providers.If you need mental health, behavioral h		<u>Urgent care</u>		40% coinsurance	none	
If you need mental health, behavioral health, or substance abuse servicesOutpatient servicesOffice Visit \$20/visit deductible does not apply Other Outpatient 0% coinsuranceOffice Visit 40% coinsurance Other Outpatient 40% coinsurance Other Outpatient 40% coinsuranceOffice Visit 40% coinsurance Other Outpatient 40% coinsuranceOffice Visit 40% coinsurance Other Outpatient 40% coinsuranceOffice Visit 40% coinsurance Other Outpatient 40% coinsuranceOffice Visit 40% coinsurance 0% coinsuranceOffice Visit 40% coinsuranceOffice Visit 	•			· · · ·	Non-Emergency Admissions to	
If you need mental health, behavioral health, careSubscription (high definiti		Physician/surgeon fees	0% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
mental health, behavioral health, or substance abuse servicesInpatient services\$250/admission then 0% coinsurance\$250/admission then 0% coinsurance\$1,000 maximum benefit/day for Non-Emergency Admissions to Non-Network Providers.If you are pregnantOffice visits\$15/visit deductible does not apply40% coinsuranceOne coparment per pregnancy for office visits \$1,000 maximum benefit/day for Non-Emergency Admission then 0% coinsuranceIf you are pregnantOffice visits\$15/visit deductible does not apply40% coinsuranceOne coparment per pregnancy for office visits \$1,000 maximum benefit/day for Non- Emergency Admission then 0% coinsuranceIf you are pregnantOffice visits\$250/admission then 0% coinsuranceOne coparment per pregnancy for office visits \$1,000 maximum benefit/day for Non- Emergency Admission to Non- Non-Network Providers.If you need help recovering or have other special health needsHome health care0% coinsurance \$0/visit deductible does not apply\$250/admission then 0% coinsurance\$250/admission then 40% coinsuranceNon-Network Providers.If you need help recovering or have other special health needsHome health care0% coinsurance \$0/visit deductible does not apply40% coinsurance then 0% coinsurance100 visits/benefit period.Skilled nursing care\$250/admission then 0% coinsurance40% coinsurance 40% coinsurance100 days/benefit period for skilled nursing services.	If you need	Outpatient services	\$20/visit <u>deductible</u> does not apply Other Outpatient	40% <u>coinsurance</u> Other Outpatient	none Other Outpatient	
If you are pregnantChildbirth/delivery professional services0% coinsurance40% coinsurancefor office visits, \$1,000If you are pregnantChildbirth/delivery professional services0% coinsurance40% coinsurancemaximum benefit/day for Non- Emergency Admissions to Non- Network Providers. Maternity care may include tests and services described elsewhere in then 0% coinsuranceIf you need help recovering or have other special health needsHome health care0% coinsurance40% coinsurance100 visits/benefit period.Killed nursing care\$0/visit 	mental health, behavioral health, or substance	Inpatient services			Non-Emergency Admissions to Non- <u>Network Providers</u> . 0% <u>coinsurance</u> for Inpatient Physician Fee In- <u>Network</u> <u>Providers</u> . 40% <u>coinsurance</u> for Inpatient Physician Fee	
If you are pregnantservicesservices0% coinsurance40% coinsuranceEmergency Admissions to Non- Network Providers. Maternity care may include tests and services described elsewhere in then 0% coinsuranceIf you need help recovering or have other special health needsHome health care0% coinsurance40% coinsuranceNetwork Providers. Maternity care may include tests and services described elsewhere in the 0% coinsuranceIf you need help recovering or have other special health needsHome health care0% coinsurance40% coinsurance100 visits/benefit period.Skilled nursing care\$0/visit deductible does not apply40% coinsurance*See Therapy Services section.Skilled nursing care\$250/admission then 0% coinsurance\$250/admission then 40% coinsurance100 days/benefit period for skilled nursing services.		Office visits		40% <u>coinsurance</u>	for office visits. \$1,000 maximum benefit/day for Non- Emergency Admissions to Non- <u>Network Providers</u> . Maternity care may include tests and services described elsewhere in	
Childbirth/delivery facility services\$250/admission then 0% coinsurance\$250/admission then 40% coinsurancecare may include tests and services described elsewhere in the SBC (i.e. ultrasound).If you need help recovering or have other special health needsHome health care0% coinsurance40% coinsurance100 visits/benefit period.Kehabilitation services\$0/visit deductible does not apply40% coinsurance*See Therapy Services section.Killed nursing care\$250/admission then 0% coinsurance\$250/admission then 40% coinsurance100 days/benefit period for skilled nursing services.	•	2 1	0% coinsurance	40% coinsurance		
If you need help recovering or have other special health needsRehabilitation services\$0/visit deductible does not apply40% coinsurance*See Therapy Services section.Habilitation services\$0/visit deductible does not apply40% coinsurance*See Therapy Services section.Skilled nursing care\$250/admission then 0% coinsurance\$250/admission then 40% coinsurance100 days/benefit period for skilled nursing services.	pregnant					
If you need help recovering or have other special health needsRehabilitation servicesdeductible does not apply40% coinsurance*See Therapy Services section.Mathematical Skilled nursing care\$250/admission\$250/admission\$250/admission100 days/benefit period for skilled nursing services.	recovering or have other special	Home health care		40% coinsurance	100 visits/benefit period.	
recovering or have other special health needsHabilitation services\$0/visit deductible does not apply40% coinsuranceSkilled nursing care\$250/admission 		Rehabilitation services	deductible does not apply	40% coinsurance	*See Therapy Services section	
Skilled Hursing carethen 0% coinsurancethen 40% coinsuranceskilled nursing services.		Habilitation services		40% coinsurance	See Therapy Services section.	
Durable medical equipment20% coinsurance40% coinsurancenone			then 0% coinsurance	then 40% coinsurance		
		Durable medical equipment	20% coinsurance	40% <u>coinsurance</u>	none	

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

Common		What You	Limitations, Exceptions, &		
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Other Important Information	
	Hospice services	\$250/visit deductible does not apply	\$250/visit then 20% coinsurance	none	
If your child	Children's eye exam	Not covered	Not covered		
needs dental or	Children's glasses	Not covered	Not covered	none	
eye care	Children's dental check-up	Not covered	Not covered	none	

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover excluded services.)	(Check your policy or <u>plan</u> document for more i	nformation and a list of any other
 Acupuncture Dental care (Pediatric) Glasses for a child Routine eye care (Adult) 	 Cosmetic surgery Dental Check-up Infertility treatment Routine foot care unless you have been diagnosed with diabetes 	 Dental care (Adult) Eye exams for a child Long-term care Weight loss programs
Other Covered Services (Limitations may apply	to these services. This isn't a complete list. Plea	,
Acupuncture	 Bariatric surgery 	Chiropractic care 30 visits/benefit period Drivets data averaging in a Harry Setting
• Hearing aids one hearing aid/ear every three years	 Most coverage provided outside the United States. See <u>www.bcbsglobalcore.com</u> 	• Private-duty nursing in a Home Setting only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care, California Help Center, 980 9th Street, Suite 500, Sacramento, CA 95814-2725, (888) 466-2219, https://www.dmhc.ca.gov/, Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 4310, Woodland Hills, CA 91365-4310

Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov.

California Consumer Assistance Program, Operated by the California Department of Managed Health Care, 980 9th St, Suite #500, Sacramento, CA 95814, (888) 466-2219, <u>https://www.dmhc.ca.gov/</u>

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$20 0% 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$20 0% 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$20 0% 0%
This EXAMPLE event includes serviceslike:Specialistoffice visits (prenatal care)Childbirth/Delivery Professional ServicesChildbirth/Delivery Facility ServicesDiagnostic tests (ultrasounds and blood work)Specialistvisit (anesthesia)		This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: <u>Cost Sharing</u>		In this example, Mia would pay: <u>Cost Sharing</u>	
Deductibles	\$250	Deductibles	\$0	Deductibles	\$250
<u>Copayments</u>	\$600	<u>Copayments</u>	\$300	<u>Copayments</u>	\$90
<u>Coinsurance</u>	\$0	Coinsurance	\$0	Coinsurance	\$10
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$910	The total Joe would pay is	\$360	The total Mia would pay is	\$350

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

(TTY/TDD: 711)

Albanian (Shqip): Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (855) 333-5730

Amharic (አጣርኛ): ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማማኘት መብት አለዎት። አስተርዳሚ ለማና**7ር** (855) 333-5730 ይደውሉ።

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 5730-333 (855) .

Armenian (հայերեն). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (855) 333-5730։

Bassa (Băsôð Wùdù): M dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé m ké gbo-kpá-kpá kè bỗ kpõ dé m bídí-wùdùǔn bó pídyi. Bé m ké wudu-ziìn-nyò dò gbo wùdù kɛ, dá (855) 333-5730.

Bengali (বাংলা): যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিনামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা ব্লার জন্য (855) 333-5730 –তে কল করুন।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန် (855) 333-5730 သို့ ခေါ်ဆိုပါ။

Chinese (中文):如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電(855) 333-5730。

Dinka (Dinka): Na noŋ thiëëc në ke de yä thorë, ke yin noŋ loŋ bë yi kuony ku wɛr alëu bë gɛɛr yic yin ne thoŋ du ke cin wëu tääuë ke piny. Te kor yin ba jam wënë ran ye thok geryic, ke yin col (855) 333-5730.

Dutch (Nederlands): Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (855) 333-5730.

Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینهای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره (855-333 (855) تماس بگیرید.

French (Français) : Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (855) 333-5730.

German (Deutsch): Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (855) 333-5730.

Greek (Ελληνικά) Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (855) 333-5730.

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